Getting Started with ParentVUE

Welcome to the new MCPS Parent Portal

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Synergy
Education Platform

Agenda

- Learn how parents create/activate a ParentVUE account
- Hear about the types of information available in ParentVue
- Learn how to connect to myMCPS Classroom and other online resources in ParentVUE
- Receive support guides for using ParentVUE

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ParentVUE

Account Activation

How do I activate my new
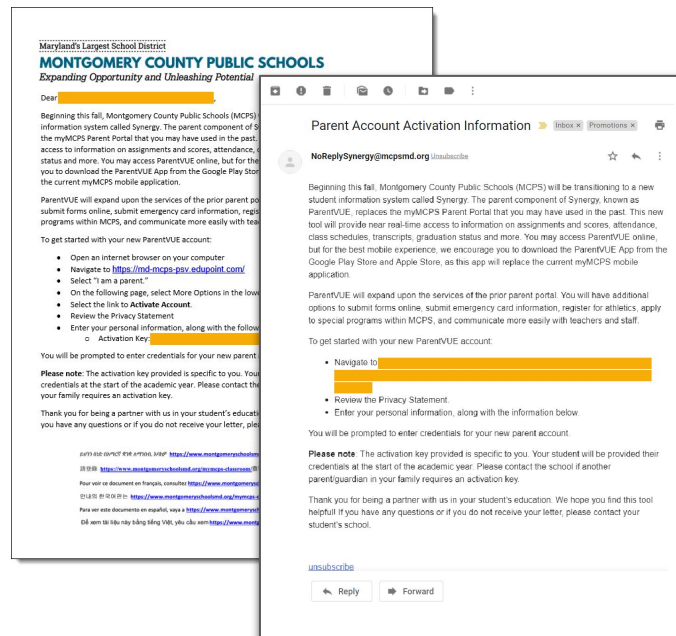ParentVUE account?

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ParentVUE Activation Letter

ParentVUE activation letters were sent out by mail and email to the home address or email on record for any parent that has:

- Custody
- Contact Allowed
- Education Rights

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ParentVUE Support Lines
- 240-740-7020
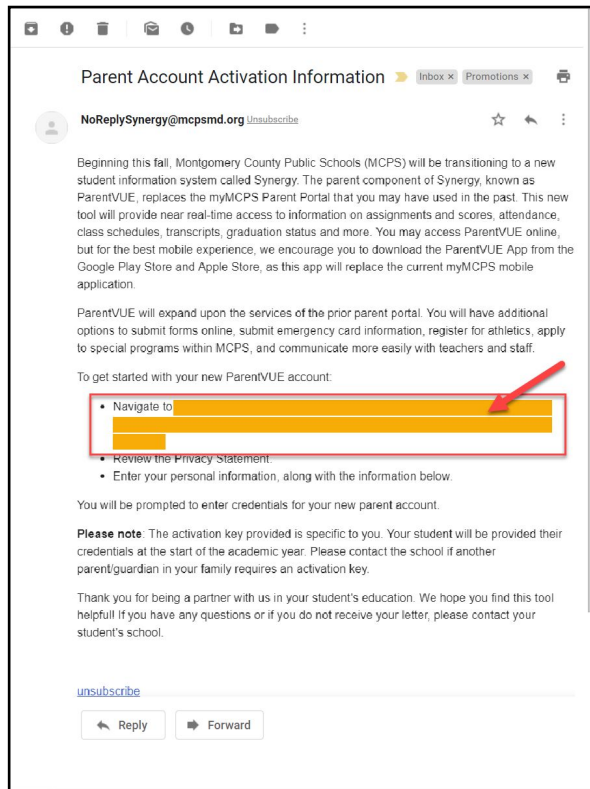- communitytechsupport@mcpsmd.org

ParentVUE

Account Activation

How do I activate my account if I receive an email?

Email Step 1:

Click on the unique link provided in the email.

Please note: The activation link provided is specific to you and includes the activation key necessary for activating your account

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Email Step 2

Review the **Privacy Statement** and click "**I Accept**"

Step 1 of 3: Privacy Statement

Read through the following Privacy Statement and click the Accept button to agree to the privacy agreement

Notice

MCPS is committed to supporting user privacy by providing established guidelines to aid in the selection of information technology to be used by staff, students, and parents. The adoption of this online digital platform required a MCPS-vetted data sharing agreement with the vendor.

Terms and Conditions

By selecting Sign In, you agree to abide by the terms and conditions set forth in MCPS Regulation IGT-RA, User Responsibilities for Computer Systems, Electronic Information, and Network Security.

Clicking I Accept means that you agree to the above Privacy Statement.

I Accept   Return to login

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Email Step 3

Enter a **User Name**, **Password**, and **Primary E-Mail** and click "**Complete Account Activation**"

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Welcome to ParentVUE

ParentVUE
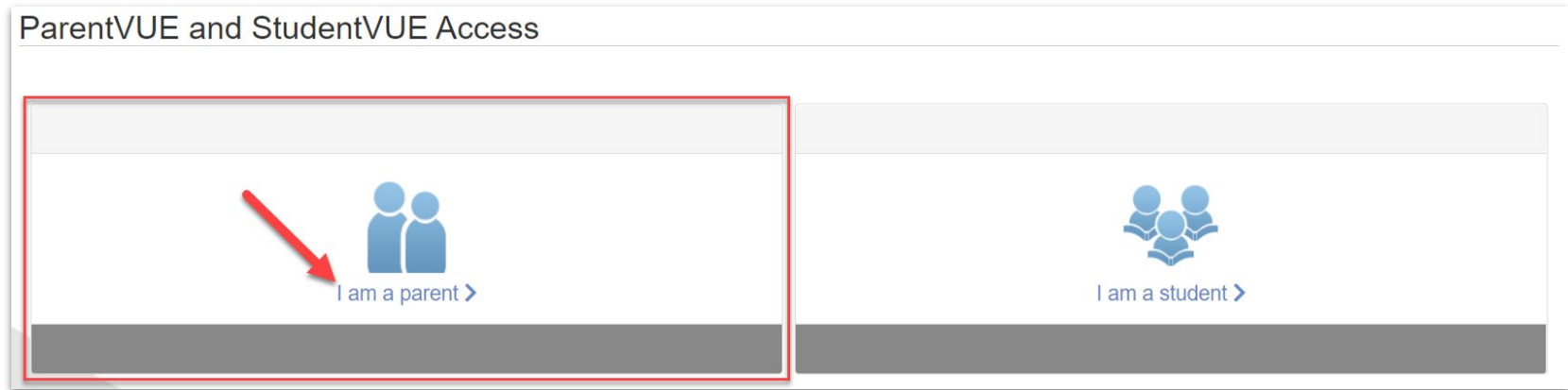
Account Activation

How do I activate my account if I receive a mailer from the Post Office?
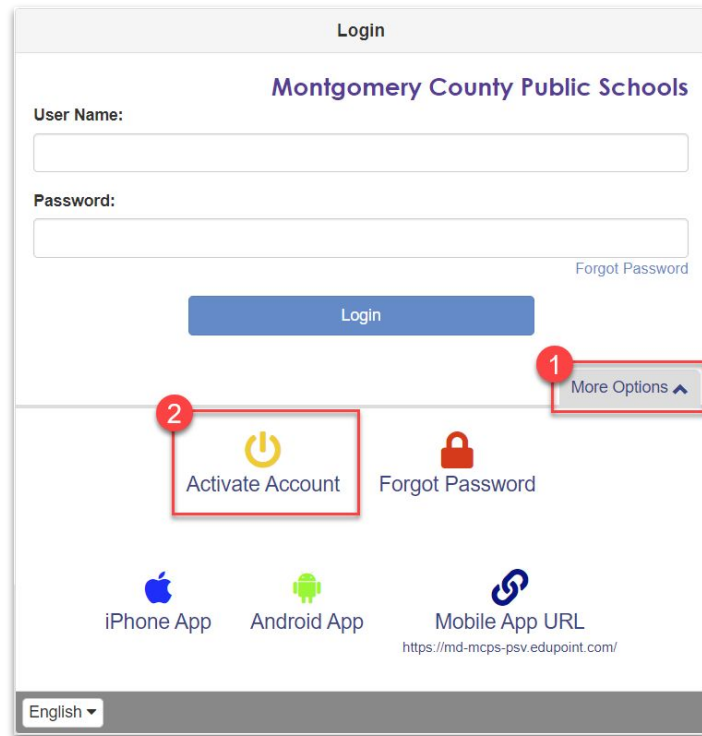
Mailer Step 1:

Navigate to **md-mcps-psv.edupoint.com** and select
"**I am a parent**"

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Mailer Step 2

In the lower right hand corner of the login page, click "**More Options**" and then select "**Activate Account**"

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Mailer Step 3

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Mailer Step 4

Enter your **First Name**, **Last Name** and the **Activation Key** exactly as they appear in your account activation letter, then click "**Continue to Step 3**"

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*NOTE: Your first name, last name, and activation key must be entered exactly as they appear on the letter or you will not be able to activate your account.

Mailer Step 5

Enter a **User Name**, **Password**, and **Primary E-Mail** and click "**Complete Account Activation**"

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Welcome to ParentVUE

ParentVUE

Navigation

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What kind of information can I access in ParentVUE?

ParentVUE Dashboard Overview

Toggle between multiple students

Home

Synergy Mail — Send e-mail to teachers

Calendar — See upcoming due dates for assignments

Attendance — Check attendance information

Course History — Review graduation and SSL requirements

Grade Book — Review student grades on assignments

School Information — Find contact information for the school

Student Info

Test History — Review documents related to student performance (MAP, etc)

Parent Resources Tab - Link to myMCPS Classroom

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Synergy Mail

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Calendar

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Attendance
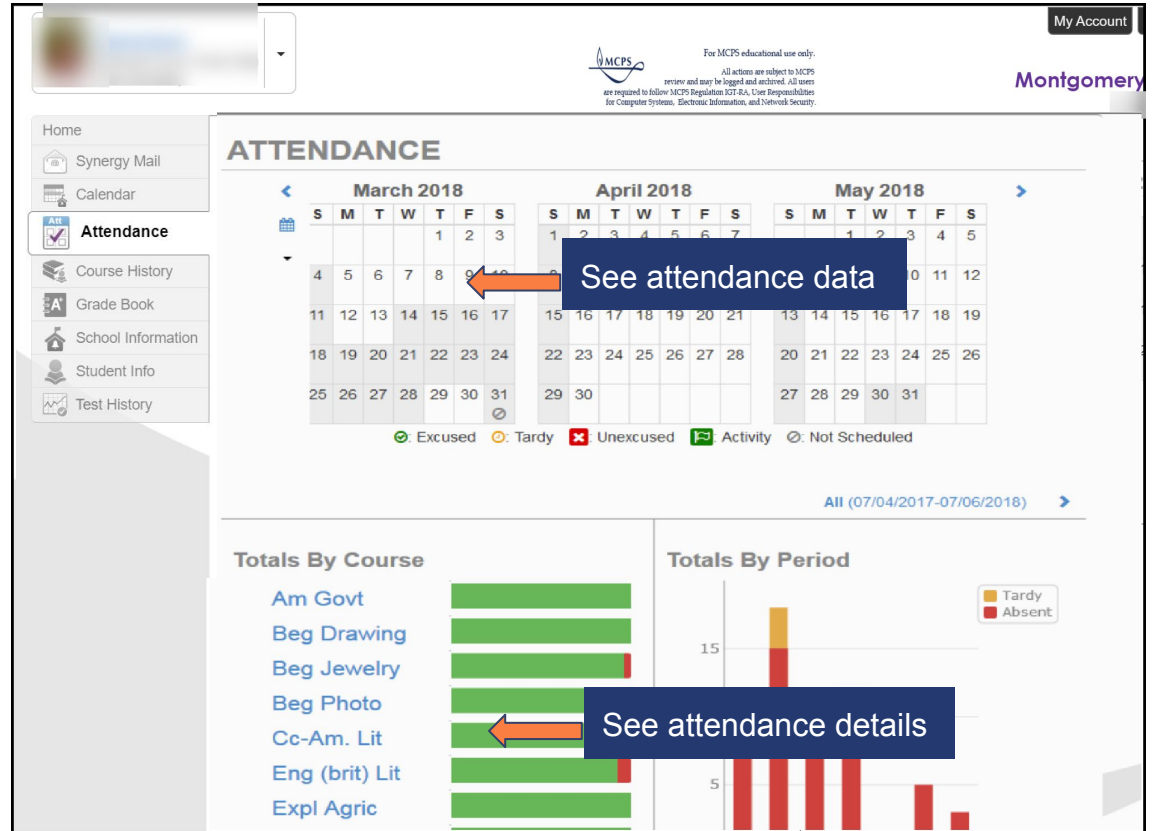
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Course History

The course history page displays graduation progress, test requirements, and SSL hours earned

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Grade Book
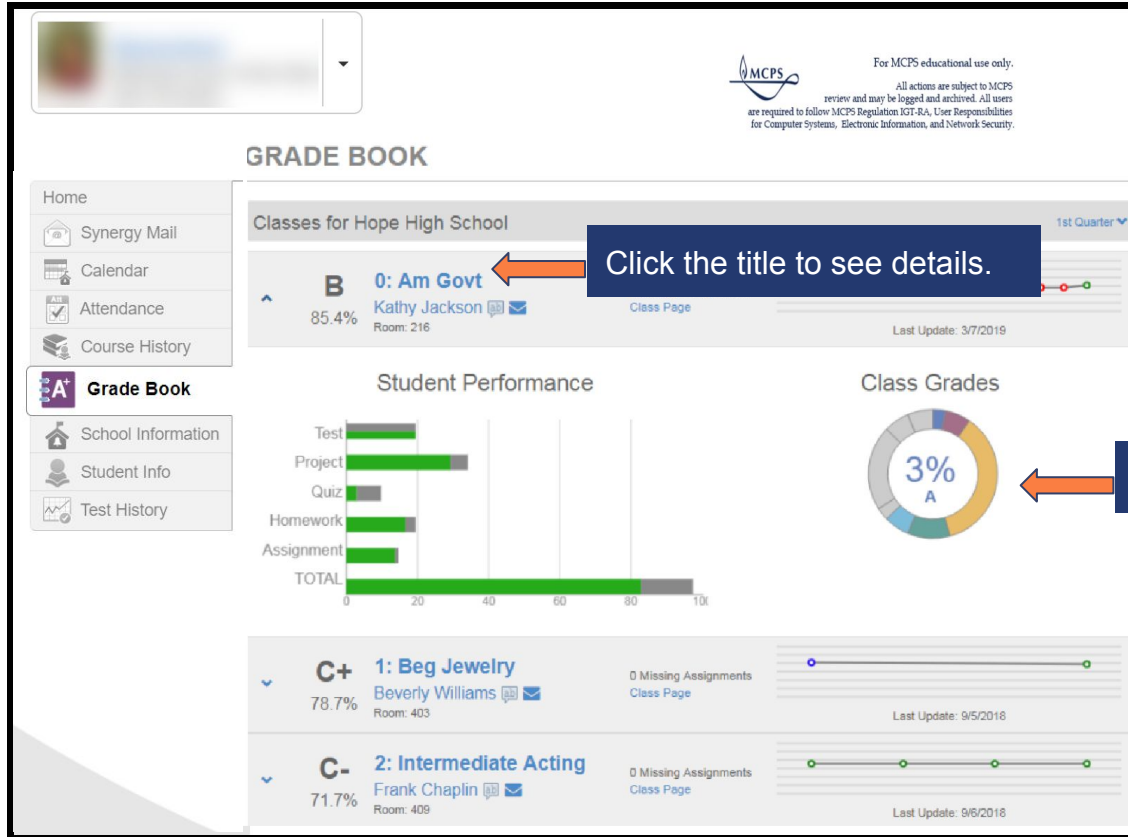
bit.ly/synergyparent

Parent Resources

The "**Parent Resource**" tab will is where parents are able to log into other resources such as **myMCPS Classroom**.
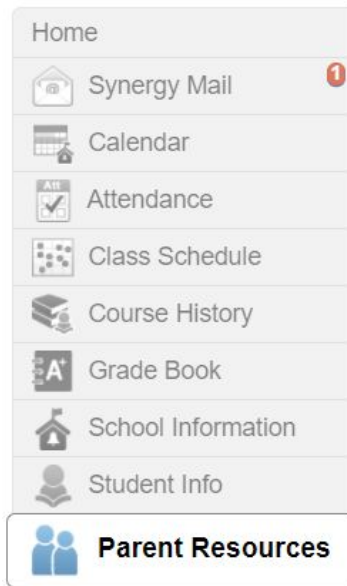
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myMCPS Classroom

- Teachers and school leaders can share announcements, calendars, homework, assignments, and resources through **myMCPS Classroom** courses.
- Parents have "Observer" access to **myMCPS Classroom** via the ParentVUE

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Sample myMCPS Classroom Course

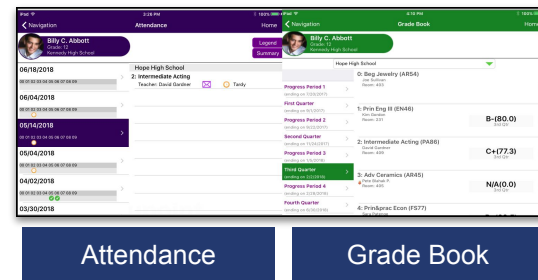bit.ly/synergyparent

ParentVUE

Resources

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Resources

- [ParentVUE Login](#)
- [Activation Guide for Mailer](#) | [Activation Guide for Email](#)
- [ParentVUE Support Guide](#)
- [Support Website](#)
- Download the ParentVUE/StudentVUE mobile app
  - iTunes: [ParentVUE](#) | [StudentVUE](#)
  - Google: [ParentVUE](#) | [StudentVUE](#)
- [Webinar Schedule](#)
- If parents can only see some children but not all, please complete this [form](#)

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- communitytechsupport@mcpsmd.org

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