

TRANSPORTATION SERVICES

Moving Our Future

The Division of Transportation Services (DOT) safely and efficiently transports your students best when you...

DO

- **DO: Find your student's bus schedule on the MCPS Transportation website.** Schedules are listed by school.
- **DO: Keep your student's bus information handy.** If you need to contact DOT about an issue, you will be asked to provide your student's ID number, school name, and bus route number.
- **DO: Contact the bus depot.** The bus depot should be your first contact if you have questions or concerns about your student's riding experience.
- **DO: Call the correct depot.** The first digit of the bus route number determines which depot provides service for that route. See the list below for contact information.

IMPORTANT REMINDERS

- Bus route schedules are subject to change at any time.
- Remember to check the website often for possible updates. Scan the QR code or visit <https://www.montgomeryschoolsmd.org/departments/transportation/> for info.
- Seasonal inclement weather can impact bus schedules. Always listen to the news and watch for MCPS Systemwide Alerts for school closings and delays.



DON'T

- **DON'T be late for pickups.** Remember that students should be at their bus stop at least 5 minutes early.
- **DON'T forget to meet your child.** Special Education bus drivers are not allowed to leave your student if an adult is not at home.
- **DON'T call the depot if your child rides a Magnet or Special Education bus.** Contact the Student Support and Specialized Transportation Services (SSSTS) team at 240-740-8200 if you have questions or concerns.

DID YOU KNOW?

The DOT fleet has more than 1,500 buses serving 1,200 bus routes and transporting more than 100,000 Montgomery County students. Our buses travel more than 110,000 miles each day!

As the largest division within MCPS, we have nearly 2,400 permanent and substitute employees who are dedicated to providing safe, reliable, and equitable access to transportation and promoting student success.

CONTACT INFORMATION

To reach the central DOT office for non-depot-related questions, call 240-740-6200.

After 5:30 p.m. and on weekends, call MCPS Security at 240-740-3232.

- For routes that begin with **1xxx**, call the Bethesda Depot at **240-740-6580**.
- For routes that begin with **2xxx**, call the Clarksburg Depot at **240-740-4720**.
- For routes that begin with **3xxx**, call the Randolph Depot at **240-740-2610**.
- For routes that begin with **4xxx**, call the Shady Grove North Depot, **240-740-6220**.
- For routes that begin with **5xxx**, call the Shady Grove South Depot, **240-740-6210**.
- For routes that begin with **6xxx**, call the West Farm Lower Depot at **240-740-1851**.
- For routes that begin with **7xxx**, call the West Farm Upper Depot at **240-740-7361**.
- For routes beginning with **x7xx**, **x8xx**, or **x9xx**, call the SSSTS team at **240-740-8200**.