

Employee and Retiree Service Center
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ERSC Connect: Get Answers to Your Benefits, Leave, Pay, and Retirement Questions

ERSC Connect, the online service portal from the Employee and Retiree Service Center (ERSC), offers Montgomery County Public Schools employees an additional way to contact ERSC.

In addition to responding to phone calls and emails, ERSC staff use *ERSC Connect* to help employees submit requests, ask questions, and access an online Knowledge Base with a built-in search feature. Through the portal, users can also track the status of requests and send or receive attachments.* The Knowledge Base provides answers to common questions related to benefits, leave, pay, and retirement.

To access *ERSC Connect*, visit the [ERSC home page](#) and follow the link to the *ERSC Connect* log-in screen. Log-in instructions and a link to the *ERSC Connect Support Guide* are available on the log-in page.

** Attachments submitted through ERSC Connect or Outlook email must not exceed 35 megabytes (MB) total. Files exceeding the 35MB limit will not be delivered to ERSC.*