## ERSC Lobby Traffic by the Month

| FY 17 |  |  |  |
| :--- | ---: | ---: | ---: |
| Month <br> Total <br> customer <br> visits | Number of <br> Workdays | Average <br> visits per day |  |
| July | 960 | 20 | 48 |
| August | 1,077 | 23 | 47 |
| September | 825 | 21 | 39 |
| October | 762 | 21 | 36 |
| November | 715 | 19 | 38 |
| December | 579 | 21 | 28 |
| January | 654 | 19 | 34 |
| February | 570 | 19 | 30 |
| March | 904 | 23 | 39 |
| April | 686 | 18 | 38 |
| May | 843 | 22 | 38 |
| June | 778 | 22 | 35 |
| Total | $\mathbf{9 , 3 5 3}$ |  |  |
| * June 2015 data recorded through $6 / 24 / 15$ |  |  |  |


| FY 18 |  |  |  | FY 19 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Month |  | Number of Workdays | Average visits per day | Month |  | Number of Workdays | Average visits per day |
| July | 682 | 20 | 34 | July | 775 | 21 | 37 |
| August | 853 | 23 | 37 | August | 932 | 23 | 41 |
| September | 589 | 20 | 29 | September | 668 | 19 | 35 |
| October | 955 | 22 | 43 | October | 1,275 | 23 | 55 |
| November | 783 | 20 | 39 | November | 824 | 19 | 43 |
| December | 633 | 20 | 32 | December | 662 | 20 | 33 |
| January | 817 | 21 | 39 | January | 753 | 21 | 36 |
| February | 732 | 19 | 39 | February | 851 | 19 | 45 |
| March | 871 | 21 | 41 | March | 1,126 | 21 | 54 |
| April | 772 | 20 | 39 | April | 923 | 20 | 46 |
| May | 704 | 22 | 32 | May | 921 | 22 | 42 |
| June | 720 | 21 | 34 | June | 1,064 | 20 | 53 |
| Total | 9,111 |  |  | Total | 10,774 |  |  |


| FY 20 |  |  |  |
| :--- | :--- | ---: | ---: |
| Month | Total <br> customer <br> visits | Number of <br> Workdays | Average <br> visits per day |
| July | 1,042 | 22 | 47 |
| August | 1,127 | 22 | 51 |
| September | 850 | 20 | 43 |
| October | 1,337 | 23 | 58 |
| November | 940 | 19 | 49 |
| December | 876 | 20 | 44 |
| January | 991 | 21 | 47 |
| February | 995 | 19 | 52 |
| March | 702 | 22 | 32 |
| April | 923 | 20 | 46 |
| May | 921 | 22 | 42 |
| June | 1,064 | 20 | 53 |
| Total | $\mathbf{1 1 , 7 6 8}$ |  |  |


| FY 22 |  |  |  |
| :--- | :--- | ---: | ---: |
| Month <br> Total <br> customer <br> visits | Number of <br> Workdays | Average <br> visits per day |  |
| July | 312 | 21 | 15 |
| August | 369 | 22 | 17 |
| September | 341 | 21 | 16 |
| October |  |  |  |
| November |  |  |  |
| December |  |  |  |
| January |  |  |  |
| February |  |  |  |
| March |  |  |  |
| April |  |  |  |
| May |  |  |  |
| June |  |  |  |
| Total | $\mathbf{1 , 0 2 2}$ |  |  |

Total Lobby Traffic By Month


Average Daily Lobby Traffic By Month


