CAN Stakeholder Meeting NOTES

Tuesday, September 10, 2019 3:30PM

(ATTN: Corrinne, Gillian, Elise, Christina, Elizabeth, Jon, Kathy, Greg, Sonia, Lynn)

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GE: Introductions/overview of agenda

EH: Overview of the online Volunteer/Contractor Training

- OCTO launched the online training 2016, available in different languages. volunteer/contractors CAN training is valid for 3 years.
- Parent portal is available and it now links to each child associated to the parent. Schools can access the Volunteer training verification at each school. Robust reporting system now.
- Contractors do not have parent portals, they go through contractor portal to take training. Contractor/parent can return to portal to get confirmation of completion if needed.
- 3,088 enrolled as of July 1, 2019. Language preference data can be tracked as well.
- Support guide to take training is available online.
- Question? Is there language to cover immigration issues, in both staff and volunteer training?
- March/April will be looking to revise the site.
- Question? Can MCPS consider updating the module more frequently than every 3 years?
- Goal is to have the site updated July 1, 2020

[Homework: Stakeholders will be sent scripts/links to videos for review. Asked each stakeholders to review the slides and give feedback/recommendations at our next meeting.]

KG: Overview of the Volunteer FAQ

Concerns/comments brought up:

- Parents can be on field trips and break up into groups w/o staff supervision, why not all field trip volunteers fingerprinted?
- Is the FAQ available in different languages? [yes, on MCPS website]
- Why 50 mile radius for trips?
- Please consider language that addresses background checks and not being linked to immigration status.
- How is it verified that law enforcement officers are in good standing with their departments when entering a school and not using VMS?
- Several members on the committee strongly feel that regardless of position, all volunteers should be fingerprinted.
- Can we consider training annually, not every three years?

- Social worker comes into school as parent volunteer should not be showing their work ID.
- Equity in the process for those who don't have financial means to pay for fingerprinting costs.
- Fee waivers for those who cannot afford the fingerprint costs.
- Is there audio available for the FAQ, for those who may be illiterate? and/or is it available in other languages for non-English speakers?
- The FAQ header should also say "contractors" not just volunteers.
- Everyone should be fingerprinted and take the training, or people will slip through the cracks, it will be a liability.

GE:

- Shared website access to Annual CAN memo
- Provided an overview of House Bill 486 [implications]
- Reports online for all Community Letters, transparency of incidents
- Stakeholder's Meetings: notes and agenda are posted online
- Discussed future work of redesigning Volunteer/Contractor modules
- Online CAN Reporting now available, distributes forms electronically to all agencies
- RAPBACK federal program new to MCPS
- Anonymous student feedback for PBSL, set up online
- Gender Identity, Marker X updates

Concern raised: Not a person designated to help with undocumented individual support, more clarity and more communication needed to support.

Meeting adjourned 4:45PM, next meeting October 22, 2019