JacksonLewis

INDEPENDENT INVESTIGATION REPORT

SUBMITTED TO:

BOARD OF EDUCATION OF MONTGOMERY COUNTY

SUBMITTED BY:

Donald E. English, Jr., Esq. Kathleen A. McGinley, Esq. Tonecia R. Brothers-Sutton, Esq.

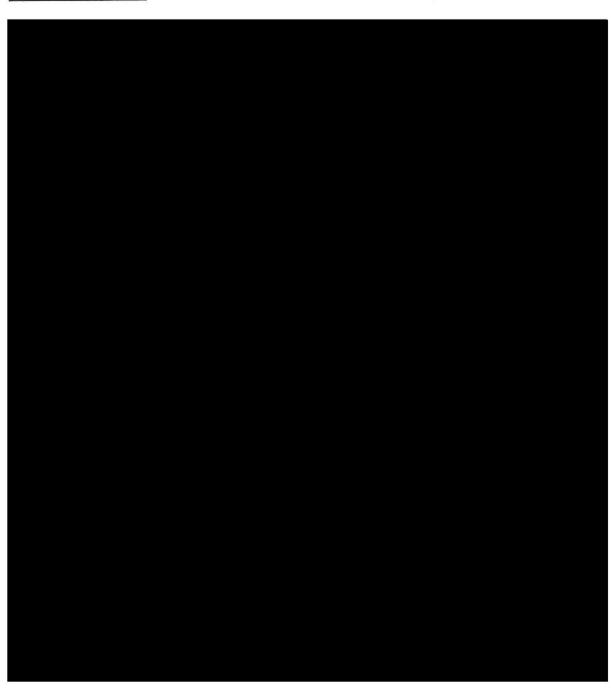
JACKSON LEWIS P.C.

September 8, 2023

Table of Contents

I.	Scope of Investigation	
II.	Investigation Methodology]
III.	Summary of Findings	2
IV.	Timeline of Key Events	8
V.	Discussion of Factual Findings	12
VI.	Conclusion	29

Table of Exhibits



I. Scope of Investigation

The Board of Education of Montgomery County (the "Board") engaged Jackson Lewis P.C., ("Jackson Lewis") to conduct a full and complete independent investigation into the June 2023 promotion of
while was under investigation for Specifically, the Board requested that Jackson Lewis examine whether, prior to promotion, Montgomery County Public Schools ("MCPS") management (1) received complaints or were otherwise aware of allegations of
(2) whether any such complaints were appropriately investigated pursuant to MCPS policies and guidelines, (3) what, if any, actions MCPS took in response to any such complaints, and (4) whether these complaints impacted promotion. This report provides our factual findings and summary of the evidence that we obtained during the investigation.
Because we investigated and made factual findings regarding MCPS leadership, including we are issuing this report directly to the Board to maintain the independence of this investigation. Pursuant to the Board's request, at this time, we are not providing any recommendations for subsequent actions based on the factual findings or opining on remedial measures to address any procedural issues.
II. <u>Investigation Methodology</u>
To achieve the tasked investigation objectives, Jackson Lewis attorneys Donald E. English, Jr., Esq., Kathleen A. McGinley, Esq., and Tonecia R. Brothers-Sutton, Esq., (the "Investigators") identified individuals associated with MCPS, at any level - current or formerly employed - who knew or should have known about the complaints submitted against the response to each and/or who were involved in the promotion process. The Investigators identified and interviewed the following 30 current and former employees:
1. 2. 3. 4. 5. 6. 8. 9. 10.
¹ Separate and apart from the present investigation, Jackson Lewis was engaged to investigate allegations
of On August 28, 2023, the Board informed us that Jackson Lewis would not conduct that investigation.
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The Board was also interviewed on August 25, 2023 and September 1, 2023.

Some of these individuals were interviewed more than once as additional and/or conflicting information was learned during the investigation. In total the Investigators completed over 59 interviews of key MCPS personnel. All witnesses, regardless of their employment status with MCPS were given an Upjohn Warning in accordance with the directives and prevailing standards established by the United States Supreme Court in *Upjohn Co. v. United States*, 449 U.S. 383 (1981).

The Investigators also identified and reviewed documents related to the submitted complaints against MCPS' processes regarding complaint investigations, any investigation performed and the promotional process in June 2023, including:

- Emails and text messages exchanged between relevant witnesses;
- Five Lighthouse Hotline Incident Report Summaries referencing dated February 7, 2023 (2), February 9, 2023, March 25, 2023, and May 19, 2023;

- Summaries of Maryland Safe School Tip Line reports received regarding on May 6, 2022, October 19, 2022, and July 20, 2023;
- Documents regarding three student-related complaints concerning
- The investigative file regarding the Investigation from Department of Compliance ("DCI"), including draft reports and final reports;
- The investigative file regarding the Investigation from DCI;
- in July and August 2023;
- Letters from MCPS to the 2023: in July and August
- Letter from the Maryland Office of the Inspector General for Education dated August 29, 2023;
- Minutes from Board meetings in 2023;
- Notes from Core Team² meetings in June and August 2023;
- Organizational charts for MCPS;
- Board Policies and MCPS Regulations³;
- Notes and related documents from the hiring process for the position in May and June 2023; and
- Personnel file of

These documents were collected from the witnesses directly, MCPS departments, and from MCPS' electronic systems and hardware. The Investigators along with their Jackson Lewis Electronic Stored Information team collaborated with the MCPS Information Technology team to identify storage areas where relevant electronic documents and communications were stored on MCPS' network. Employing eDiscovery applications and third-party software, electronic files were extracted from the accounts of multiple custodians. Over 30,000 documents were collected from the MCPS email accounts, and text message discussion threads were collected from 10 MCPS cellular phones. These files included documents from both Microsoft and Google accounts, and text message threads from custodians' cellular phones. The Microsoft and Google account files were extracted from MCPS' network and transferred to a third party Electronically Stored Information (ESI) vendor. The files were processed to extract file contents and metadata, and the documents were hosted on an ESI platform that the Investigators accessed to perform their review.

The information collected and analyzed by the Investigators was gathered under the attorney-client privilege and attorney work product doctrine and treated securely and

² The CORE Team consisted of

³ Linked here: https://ww2.montgomeryschoolsmd.org/departments/policy/index.aspx

confidentially. The Investigators kept the Board apprised of the status of the investigation and were given complete independence to schedule and conduct interviews as needed and to collect documents that the Investigators identified. The Investigators prepared this report and the findings herein without input, influence, or interference from MCPS.

III. Summary of Factual Findings

A. No Anonymous Complaints Or Collateral Complaints ⁴ Against Were Formally Investigated; However, All Student Complaints And Formal Complaints By Staff Were Investigated.

i. Anonymous Complaints

There were several anonymous complaints made against from October 2021 through July 2023, 5 including three Maryland Safe Schools Tip Line anonymous complaints, five Lighthouse 6 anonymous complaints and a May 9, 2022 email from a Montgomery County Education Association ("MCEA") representative that included several anonymous allegations about All of these anonymous complaints were received by DCI, but none were formally investigated because DCI has a long-standing practice of not formally investigating anonymous complaints.

ii. Student Complaints

Since arriving to there were three complaints against involving involving including (1) a July 2017 complaint that (2) an October 2017 complaint that and (3) complaints that All of these complaints involving students were investigated and resolved by supervisors.

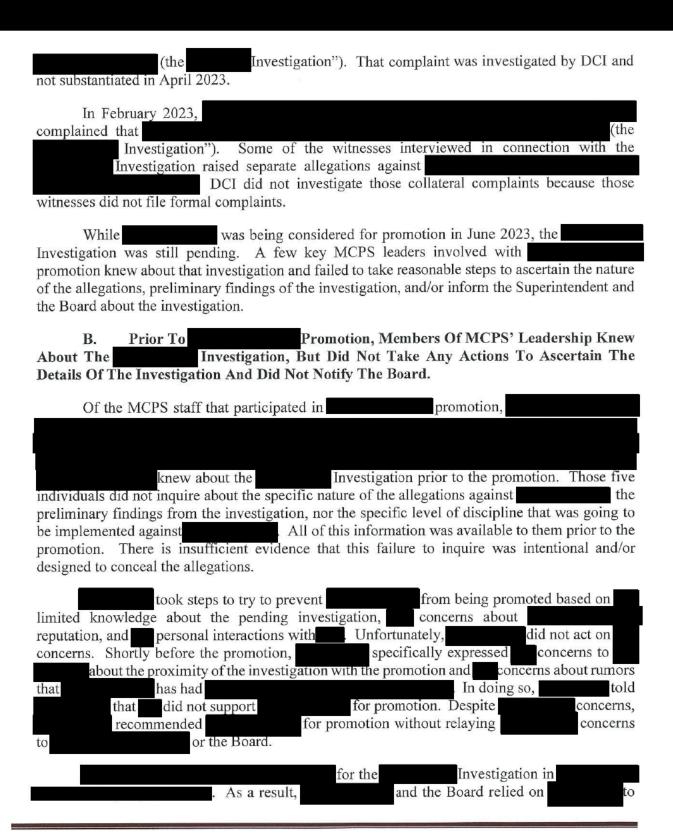
iii. Formal And Collateral Complaints To DCI

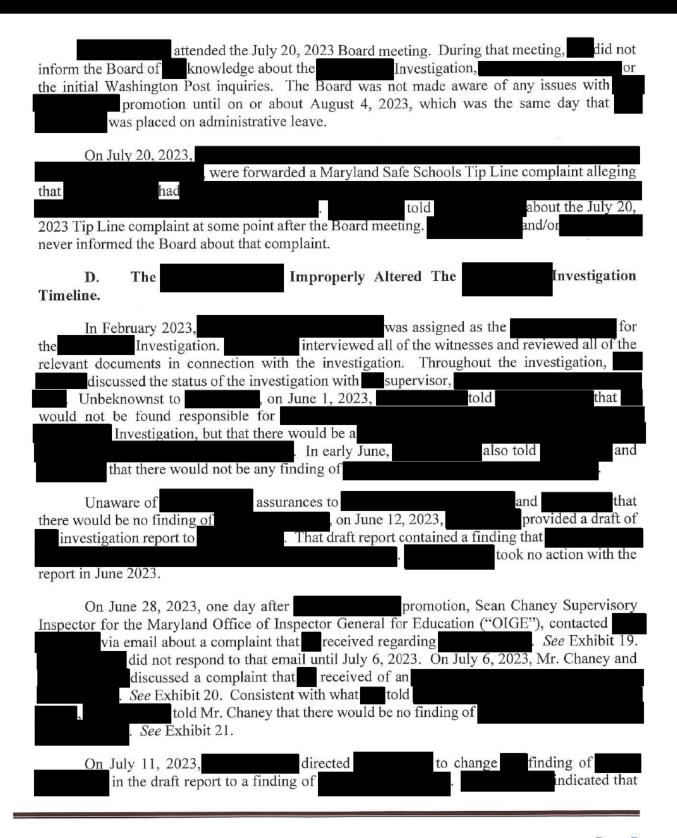
In March 2023, complaint against for

⁴ For the purpose of this report, "collateral complaints" are separate complaints identified to DCI by witnesses to the Investigation.

⁵ We are not aware of any anonymous complaints against prior to October 2021.

⁶ MCPS uses third-party contractor, Lighthouse, to administer its anonymous complaint tip line.





did not think that the evidence demonstrated that credibility and the inconsistency of also had concerns about changed the witness statements. As a result of instruction, report on July 12, 2023 to reflect that there was not enough evidence to substantiate That report was reviewed by the Office of General Counsel and finalized on July 21, 2023. was requested to and did submit an investigation timeline On July 21, 2023, See Exhibit 16. According to to for the timeline that simply copied the timeline that provided to submitted timeline accurately reflected that on July 21, 2023. to change June 12, 2023 report on July 11, 2023. See Exhibit 18. However, the instructed provided to modified timeline to reflect that timeline that June 12, 2023 report on June 26, 2023 and not on July 11, 2023. The instructed to change changing the date that to change motivation for finding is unclear; however, June 26, 2023 is both before promotion altered the and before Mr. Chaney contacted . We find that Investigation timeline in violation of MCPS' Employee Code of Conduct, which prohibits submitting incorrect or false information to MCPS and requires employees to act honestly in the completion of their job duties.

IV. Timeline of Key Events

Date	Event	Event		
July 11, 2017	Parent requests	alleging that		
		This was		
	investigated and addressed.			
October 27, 2017	Parent and student complain that			
	. This was investigated and	d addressed.		
January 31, 2018	Parents and staff complain that	100 Act		
		. This was		
	investigated and addressed.			
October 19, 2021	First anonymous complaint is filed against	via		
	Maryland State Tip Line alleging that			
		No formal		
	investigation of complaint by DCI.			
May 3, 2022	Anonymous email is purportedly sent to the	Board and the		
	alleging that			

	That email was not received by the Board.
May 6, 2022	Second anonymous complaint is filed against via Maryland State Tip Line alleging . No formal investigation of complaint by DCI.
May 9, 2022	MCEA reports anonymous complaints against to and attaches May 3, 2022 anonymous email. forwards email to forwards email to investigation of complaint by DCI.
February 3, 2023	alleging The complaint is formally investigated by DCI.
February 7, 2023	Two anonymous complaints are filed against Lighthouse alleging that One of the anonymous complaints also alleged that there was an anonymous email sent a year prior and nothing was done about it. No formal investigation of complaints by DCI.
February 9, 2023	Third anonymous complaint is filed against Lighthouse alleging that . No formal investigation of complaint by DCI.
February 27, 2023	files a formal complaint against alleging DCI formally investigates complaint.
March 25, 2023	Fourth anonymous complaint is filed against Lighthouse alleging that DCI does not formally investigate the complaint, but the issue is addressed by
April 4, 2023	investigation is closed with no finding of
May 19, 2023	Fifth anonymous complaint is filed against Lighthouse alleging that

May 31, 2023	for the Appointments Committee.
June 1, 2023	tells that will not be found responsible for in connection with the Investigation, but that there will be a
June 5, 2023	participates in
June 5, 2023	informs that there will be no finding of in the Investigation, but would be is also informed that there will be no finding of in early June.
June 7, 2023	The Appointments Committee recommends three candidates including to proceed to the finalist interview.
June 12, 2023	interviews. They recommend and an external candidate to interview with
June 12, 2023	submits first draft of the report with a finding of
June 14, 2023	and external candidate. They both decide to recommend for the position.
Mid-June 2023	expresses concerns to about promoting while is under investigation. also expresses concern about rumors that has as well as
June 27, 2023	meet with regarding the status of the investigation into conduct. assures that is clear from any
June 27, 2023	The Board appoints as
June 28, 2023	Sean Chaney, Supervisory Inspector, OIGE emails stating that they have received a complaint regarding an MCPS employee.
June 30, 2023	Mr. Chaney sends another email to stating that their office received another complaint regarding the same MCPS

	employee and that they would like to discuss. not respond.
July 6, 2023	responds to Mr. Chaney's request to meet regarding complaints the OIGE has received. Mr. Chaney asks about complaints against tells OIG that there was no finding of
July 10, 2023	Washington Post sends a Maryland Public Information Act ("MPIA") request for personnel file.
July 11, 2023	instructs to change finding in the investigative report to
July 11, 2023	receives text messages regarding the Washington Post soliciting information from MCPS employees about sends these messages to
July 12, 2023	submits his second draft of the investigative report with the finding of instruction.
July 16, 2023	The Office of General Counsel reviews the second draft of the investigative report.
July 18, 2023	is informed by a friend that the Washington Post is writing a story on
July 19, 2023	meet to discuss the investigation and impending
July 19, 2023	Washington Post sends second MPIA request for contracts awarded to throughout tenure with MCPS.
July 20, 2023	meet to discuss confirms that is receiving
July 20, 2023	of Investigation, Washington Post inquiries.
July 20, 2023	Third anonymous complaint is filed against via Maryland State Tip Line alleging that This complaint is also sent to is informed about this complaint after the Board meeting.

July 21, 2023	DCI issues final investigative report finding that there was insufficient evidence to support a finding of but that
July 26, 2023	MCPS as a result of the findings from the Investigation.
August 1, 2023	receives detailed questions from the Washington Post regarding allegations against and other employees' knowledge of such allegations.
August 4, 2023	is placed on administrative leave.
August 8, 2023	MCPS revises
August 10, 2023	reviews the

V. <u>Discussion of Factual Findings</u>

A. MCPS Failed To Formally Investigate Anonymous And Collateral Complaints Against

From July 2017 to July 2023, the following complaints were received by MCPS regarding

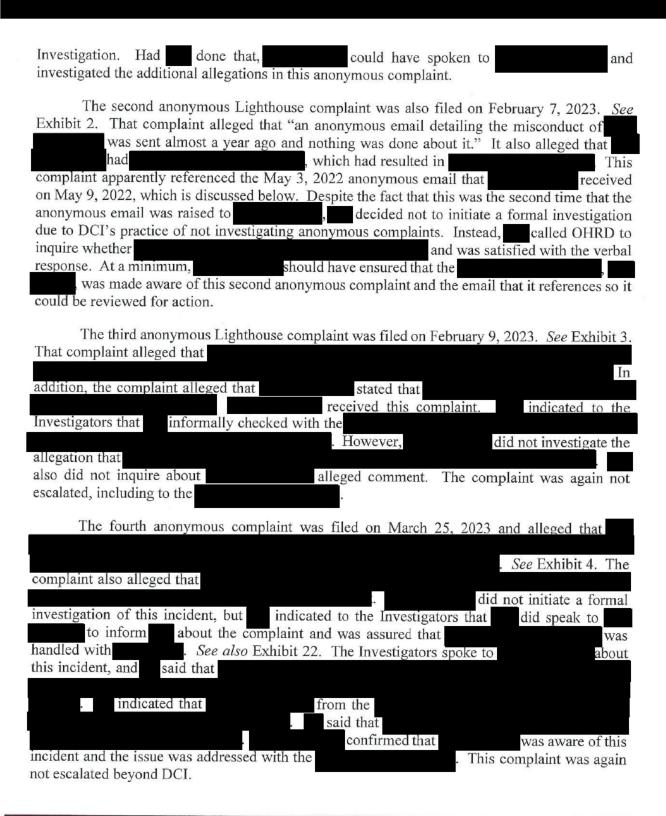
- Maryland Safe Schools Tip Line Complaints:
 - o May 6, 2022
 - October 19, 2022
 - o July 20, 2023
- Lighthouse Complaints:
 - o February 7, 2023
 - O Second February 7, 2023
 - o February 9, 2023
 - o March 25, 2023
 - o May 19, 2023
- Email to DCI:
 - o May 3, 2022
 - o May 9, 2022
- Student-related Complaints:
 - o July 11, 2017
 - October 27, 2017
 - o January 2018
- DCI Complaints:

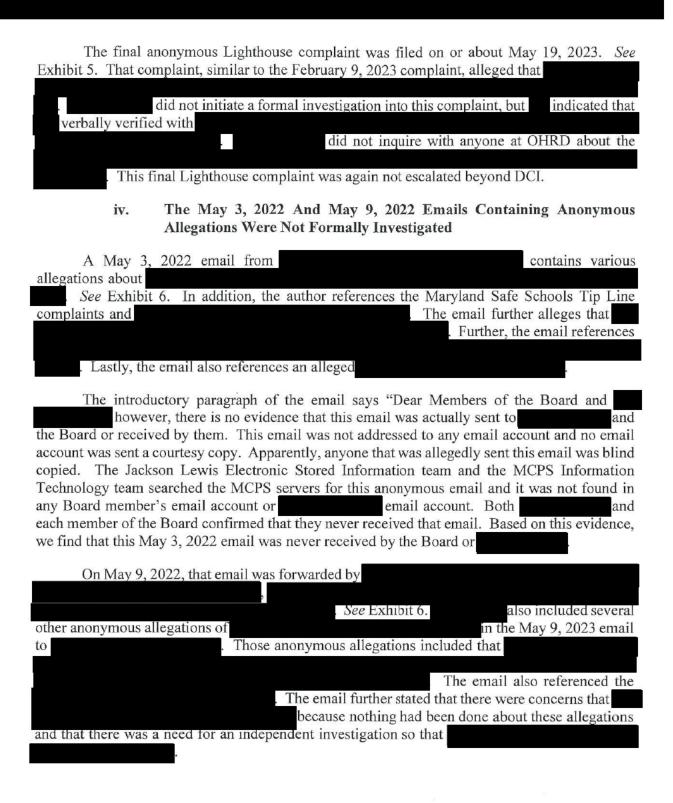
 February 3, 2023 Complaint by March 1, 2023 Complaint by February 3 through April 24, 2023 collateral complaints received by witnesses to 			
As discussed below, MCPS did not formally investigate (by interviewing witnesses, interviewing the accused, or rendering a written determination pursuant to its policies, including Board Policy and Regulations ACA, ACA-RA, ACH, ACH-RA, ACF, ACF-RA, ACI or ACI-RA) any of the multiple anonymous complaints regarding that it received between October 2021 through July 2023. Many of those anonymous complaints contained sufficient details to enable DCI to initiate a formal investigation, pursuant to its policies and procedures for investigating complaints against staff. DCI similarly failed to formally investigate collateral complaints that were brought to it by witnesses that were interviewed for the Investigation.			
MCPS did investigate and address the three student-related complaints against DCI also investigated and addressed the two formal complaints brought by staff against - the Investigation and the Investigation.			
We discuss our findings for each category of complaints ⁷ below.			
i. Anonymous Complaints From 2021-2023 Were Not Formally Investigated			
Starting in the Fall of 2021, several anonymous complaints were made against See, e.g., Exhibits 1-5. Those complaints were made via the Maryland Safe Schools Tip Line, Lighthouse and via email to DCI. Despite the fact that many of the anonymous complaints involved allegations of violations of DCI did not inform the about these complaints and no was initiated. See, e.g., Exhibit 4. Further, despite the fact that many of those anonymous complaints contained specific allegations, none of those anonymous complaints were formally investigated by DCI or anyone else at MCPS. DCI has a standing practice of not opening formal investigations into any anonymous complaints. Directors of OSSWB generally have a practice of deferring to DCI's decision not to investigate anonymous complaints, even when those Directors are aware of specific allegations contained in those anonymous complaints.			
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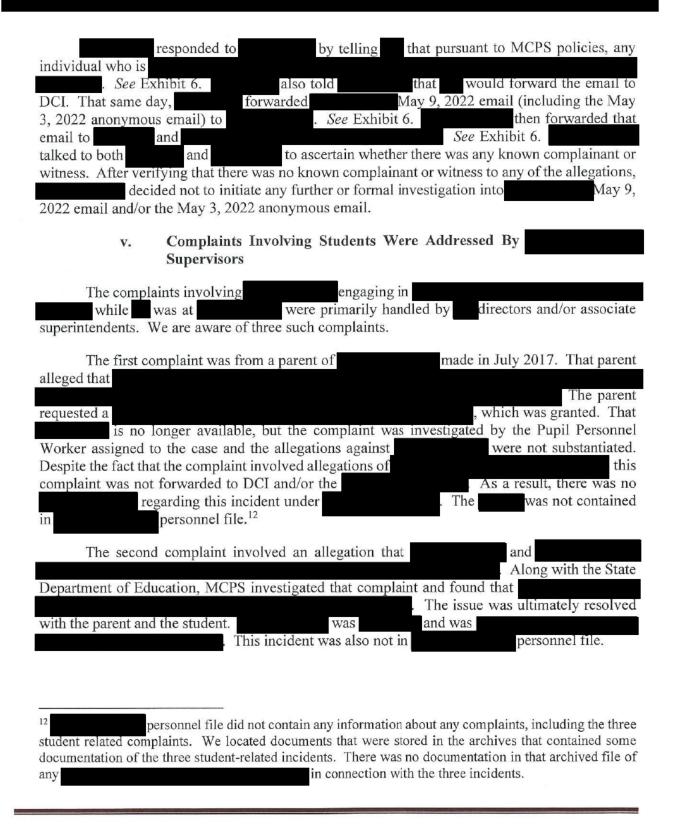
Despite this practice, DCI should have investigated the anonymous complaints against because of the number of complaints that were received in a relatively short period of time and because some of the complaints provided specific details about the alleged misconduct that could have formed the basis of an investigation. MCPS has no process or practice to catalogue similar complaints received from different sources. Further, to the extent that they were made aware of specific allegations, should have inquired about those allegations by interviewing identified witnesses or further investigating to determine relevant witnesses to interview. At a minimum, should have discussed the allegations with before determining whether to formally investigate.
ii. The Three Maryland Safe Schools Tip Line Anonymous Complaints Were Not Formally Investigated
There were three complaints that were forwarded to DCI from the Maryland Safe Schools Tip Line regarding Two of those complaints occurred before promotion.
The first complaint was dated October 19, 2021. That anonymous complaint alleged that
The complaint alleged that The complaint also alleged that DCI received the complaint, but did not conduct a formal investigation into this complaint because it was anonymous. Instead, the complaint was forwarded to investigation. However, did meet with about the allegations and increased to the schools so could further observe.
The second Maryland Safe Schools Tip Line anonymous complaint was received on May 6, 2022. The anonymous complainant alleged that The complaint also
Lastly, the complainant alleged that
Despite the specific allegations about conduct, and did not formally investigate the allegations because the complaint was anonymous. apparently did informally examine reported that talked to about was anonymous which denied.

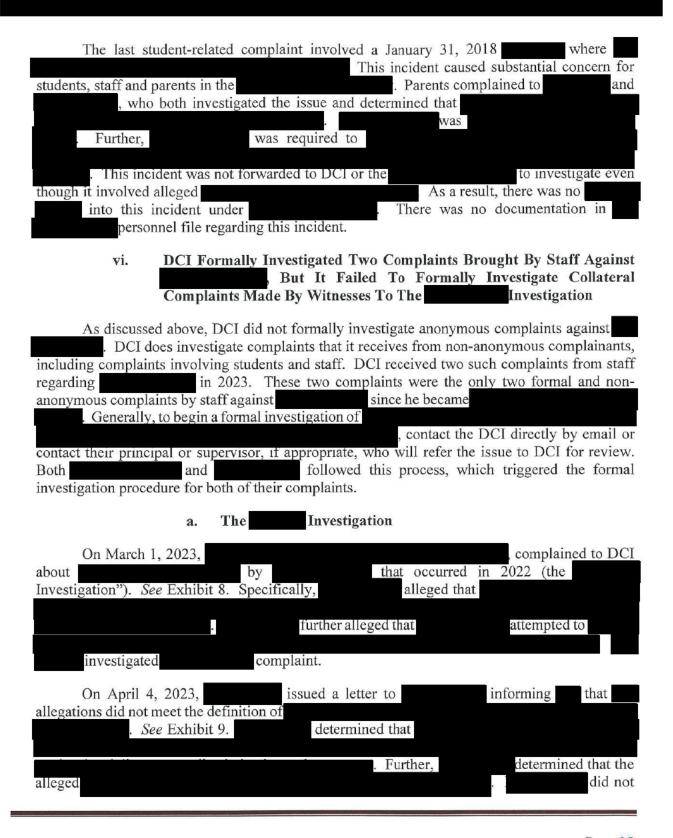
⁹ These tips are by their nature anonymous: https://schoolsafety.maryland.gov/Pages/Tipline.aspx.

The last Maryland Safe Schools Tip Line anonymous complaint was on July 20, 2023, after
promotion. That complaint alleged that has had
made The complaint also alleged that Lastly, the complaint
alleged that Lastly, the complaint
. This complaint was received by
, on July 20, 2023. However, no action was taken because the complaint was
anonymous. There was enough information to initiate a formal investigation into this complaint
because specific individuals were identified who were allegedly
•
iii. The Five Lighthouse Anonymous Complaints Were Not Formally Investigated
MCPS utilizes a third-party service, Lighthouse, to provide complaint hotline services.
From February 7, 2023 through May 19, 2023, there were five anonymous complaints about
received through the Lighthouse hotline. Like the Maryland Safe Schools Tip Line
anonymous complaints, none of the Lighthouse complaints were formally investigated.
On February 7, 2023, an anonymous complaint was filed with Lighthouse alleging that
. See Exhibit 1. The complaint
also alleged that
The complaint also referenced
. The complaint further alleged that
not investigate this anonymous complaint because the complaint was duplicative of
complaint that DCI received on February 3, 2023. However, this anonymous
complaint had different allegations, including allegations of
Further, this complaint identified as a witness.
not interviewed in connection with the Investigation even though was also
identified as a witness by did not forward this Lighthouse
complaint (or any Lighthouse complaint) to to investigate as part of the
¹⁰ The names of
included in the anonymous complaint. To respect the privacy of those
included their names in this report.
had relevant information to substantiate portions of February 3, 2023
report, including that reported to that was
that believed to be from

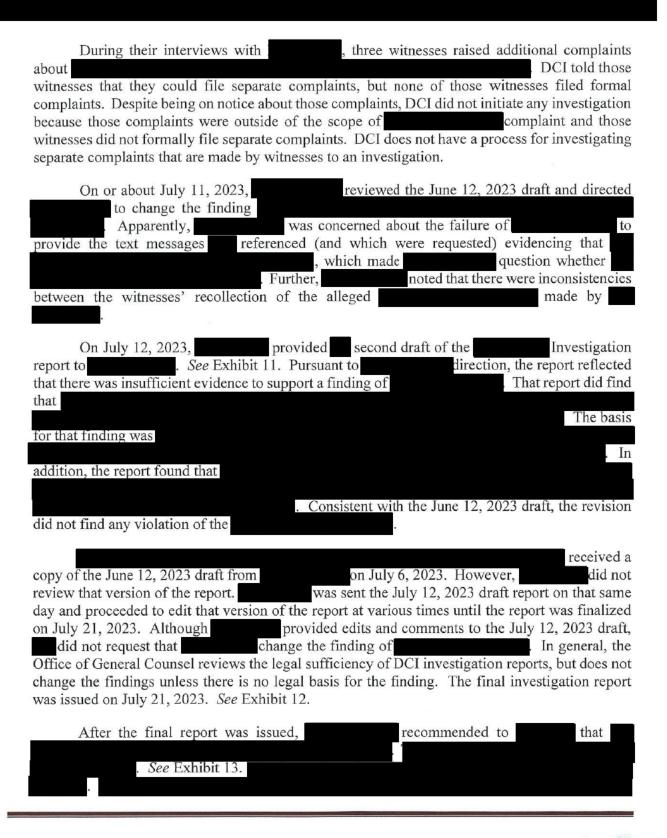


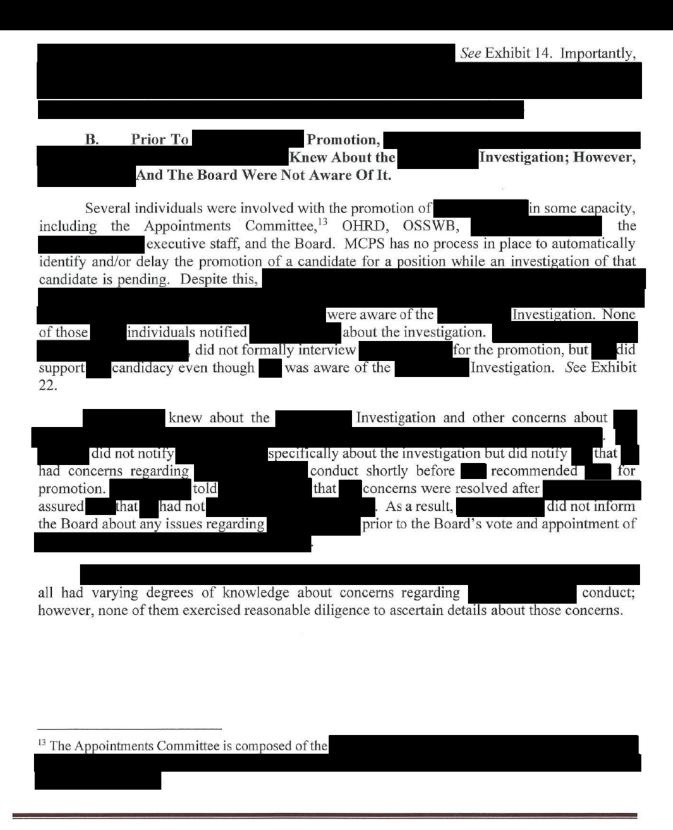


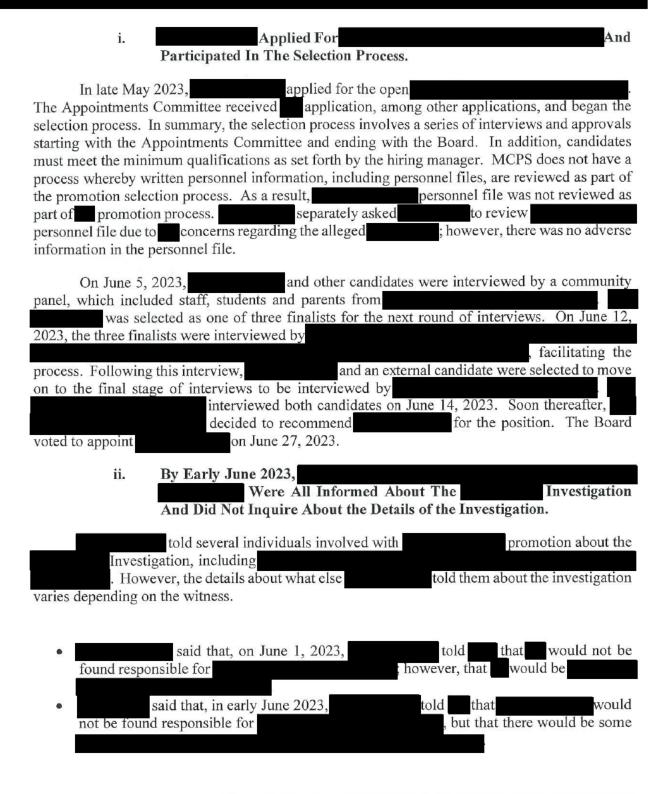




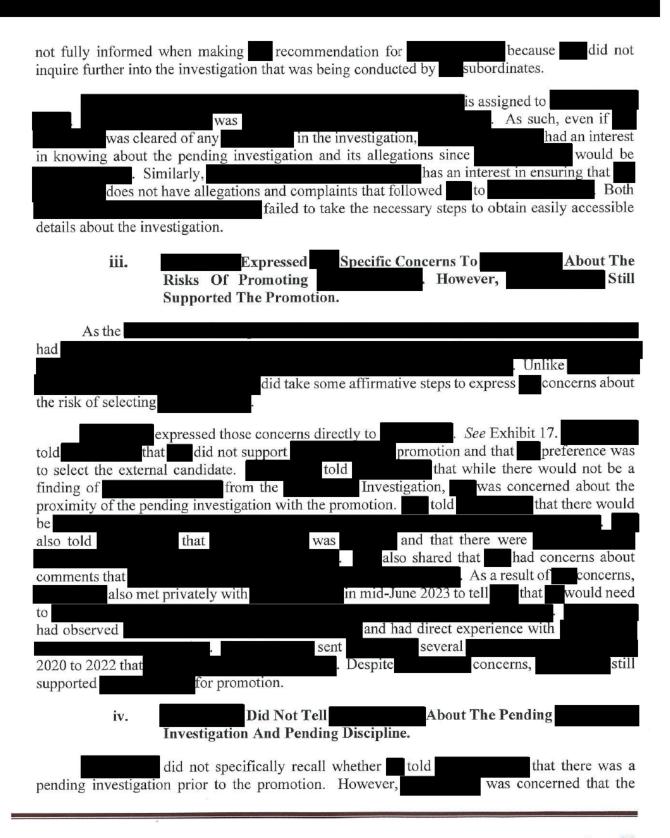
appeal that determination. As a result, the Complaint and the finding were not considered by anyone that interviewed and/or recommended for promotion. was also not informed of the complaint, per MCPS policy. Investigation On February 3, 2023, complained to DCI that See Exhibit 7. Specifically, alleged that further alleged that With respect to alleged that claimed received . Despite the fact that complaint alleges the was not involved in this investigation. was assigned to investigate complaint. and interviewed nine witnesses, including and reviewed several documents in conducting the investigation. Upon collecting and analyzing all of the evidence in early June 2023, drafted initial report. See Exhibit 10. That report was sent to on June 12, 2023. In that report, found that there was a preponderance of the evidence to support this finding, in part, on the fact that a witness confirmed that Further, another witness verified that Also, . Lastly, another witness indicated that report that statement that also noted in had to also sought text messages between twice, but they were not provided. Text messages were not sought from from , nor did offer to share them. In the June 12, 2023 draft report, also found that there was no evidence to support that . In making that finding, noted that there was no evidence corroborating

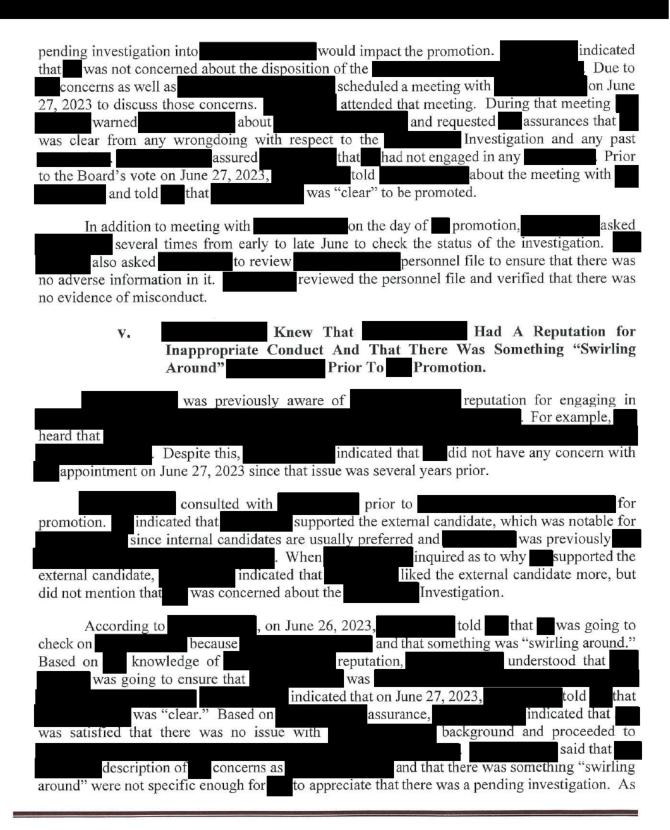


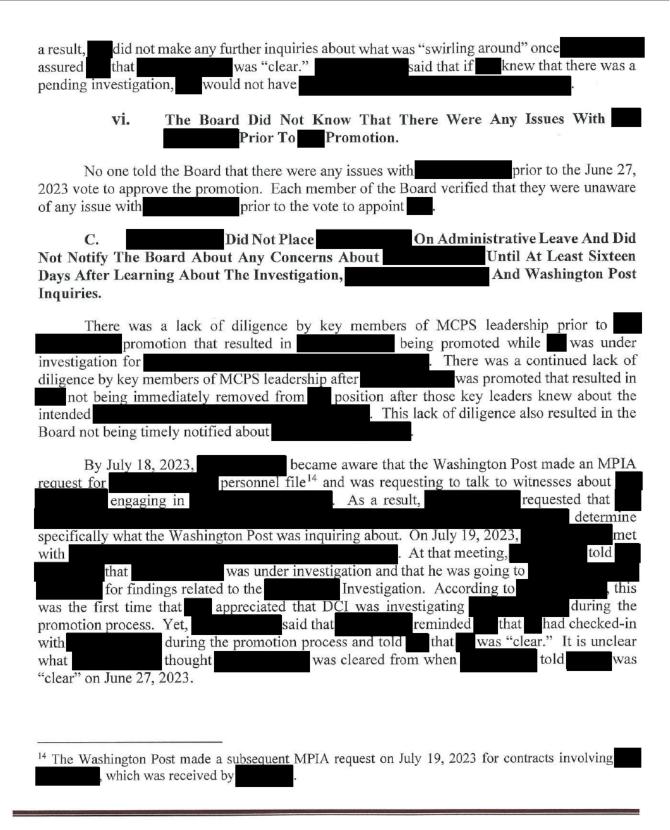




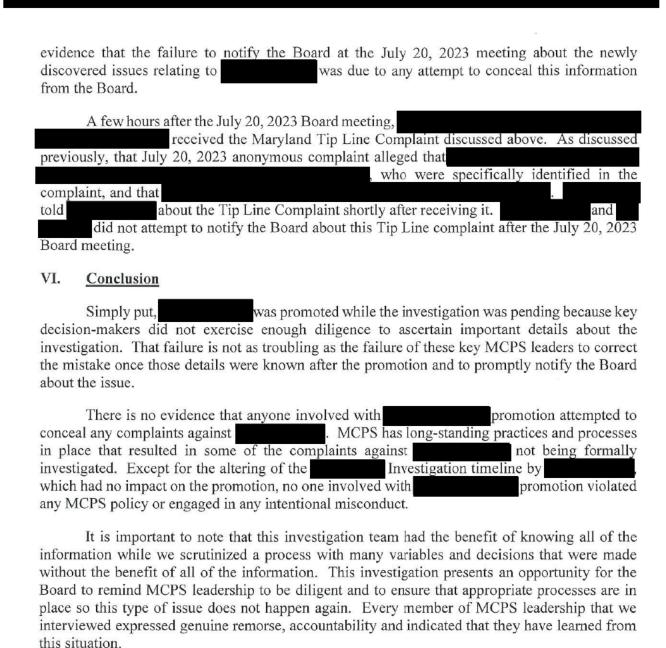
 said t not substantiated 	said that eing investigated but that ould be cleared from the hat, in early June 2023, I and that	Investigation.	said that and that he allegations were me the
	at on June 5, 2023, ander investigation for .	told and and we	that
Despite the diffe there is no dispute that investigation against spoke to directly them that		statements about one that inquired there was, s promoted. confirmed that	that
met with a complaints regarding appointment without see	ng ghthouse complaint. Furth in early 2 conduct, sking more information a with the promotion process.	d as a witness in the investig also info her, told the In- 2023 about allegations to With knowledge of the inve- still supported	of the sation and drafted a bring or that vestigators that stigation and other did did not
the promotion of individuals requested m	. See Exhibit 15.	were all preliminary ultima CI about the pending invo	tely recommended. None of those
necessitate them inquiring general stresponsible for the did not review conducting the investigat	g further into the details of statements. Investigation. ew this investigation file, ion. As discussed above,	all had separate respons f the investigation rather that also had direct access to the	ibilities that would n just relying upon was ultimately investigation file. who was
a finding of That report was available	and that contained on the day that		See Exhibit 10. was







According to was going to
from at some point shortly before the July 19, 2023 meeting. On July
20, 2023, met to discuss the Investigation. During that meeting, wanted to know why was not
specifically told that was . When we interviewed the
attendees of that meeting, they each gave different accounts of what was said about
knowing about before the promotion. Despite the different accounts of that meeting, admitted that, prior to the promotion, was told by
admitted that, prior to the promotion, was told by
admitted that told about some
also recalled having a conversation with where was informed that
. It is not clear whether
informed would be in the
did not specifically convey to that would would would
is an issue about form over substance. had enough
information before the promotion to be on notice that was going to
·
would not have supported for promotion if they had known about
prior to the promotion. Once those individuals became aware of both the investigation
and by July 19, 2023, they did not take any immediate action to remove was not placed on administrative leave until
from new position. was not placed on administrative leave until August 4, 2023 due to specific allegations raised by the Washington Post in early August 2023 and
the imminent media coverage of the issue, and not due to
evidence that this delay was due to any attempt to conceal
further stated that if knew about findings in
July 19, 2023,
However, did not request which was finalized on July 26, 2023, until August 10, 2023. also never reviewed the July 21, 2023 investigation report.
On July 20, 2023, the Board had its meeting which and did not inform the Board about the
Investigation, or the Washington Post inquiries at that Board meeting. The
Board was not made aware of any issues with until on or about August 4, 2023 in
connection with detailed inquiries from the Washington Post regarding allegations against was placed on administrative leave. There is no
was placed on administrative leave. There is no
¹⁵ The July 26, 2023 on August 8, 2023.



4888-5090-4958, v. 1