



Logging in from home



- 1. Open Internet Explorer
- 2. Navigate to http://mymcps.mcpsmd.org

Note: If you see the screen below click on "Use Another Account".

Windows Security	×
Connecting to	tfsweb.mcpsmd.org.
	Home\John Doe Password Remember my credentials
	Use another account
	Insert a smart card
	OK Cancel

3. For username enter "mcpsmd\username" (example: mcpsmd\smithjohn) and your Outlook password and click OK



Troubleshooting Tips

Does the screen look strange? Is a module no longer working? Are you using a tablet? Are you using Safari or an older browser?

You may need to add the site to <u>compatibility view</u> to correct some of these problems.

For optimal performance, please use MCPS Recommended Browsers:

- Internet Explorer
- Chrome
- Firefox

Tablets and smartphones are not recommended for myMCPS at this time.

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Montgomery	County Pr	ublic Schools				
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Have you changed your password recently?

If you selected "remember my credentials" your password and username was saved on your home computer. If you change your password, like you must every 120 days, you will need to enter your new password before you can enter myMCPS.

Are you on a Mac?

You will need to login with both your domain and user name. (MCPSMD\username). If you have trouble with Safari, try an alternative browser such as Firefox or Google Chrome.

Connecting to mymcpsimcpsmd.org.
Password Remember my credentials
Use another account
OK Cancel

Windows Security

3	The user name or password you entered for area "mymops incound org" on mymops moused org 443 was incorrect. Make sure you're entering them correctly, and then try again. Yaur login information will be sent security.				
	Password:				
	Renen	ber this password in my keychain			
		(Cancel) Log In)			

Are you typing your password in the correct case?

Just in case, check the spelling and make sure the caps lock key is off.



Are you using IE 9?

You may need to turn compatibility mode on! Doing this works some magic and everything will work right!

Are you using the backslash between your name and domain?

Take a close look at the slanted line between your name and domain. Make sure it is the backslash, which appears above the enter key. It is not the forward slash!

Tools Ctrl+Shift+Del Delete browsing history... Ctrl+Shift+Del InPrivate Browsing Ctrl+Shift+P Tracking Protection Compatibility View Compatibility View settings Compatibility View settings



Need more help?

Email the Technical Help Desk at: <u>Help_Desk@mcpsmd.org</u>

For immediate assistance call: 301-517-5800. Please have your employee **ID** number available. Specialists available Monday-Friday, 7 am - 5 pm, except holidays. We look forward to assisting you!