

DIVISION OF TITLE I & EARLY CHILDHOOD PROGRAMS AND SERVICES MONTGOMERY COUNTY PUBLIC SCHOOLS

Prekindergarten/Head Start Unit

2017-2018 COMMUNITY RESOURCE GUIDE

for Preschool Children and Their Families





VISION

We inspire learning by providing the greatest public education to each and every student.

MISSION

Every student will have the academic, creative problem solving, and social emotional skills to be successful in college and career.

CORE PURPOSE

Prepare all students to thrive in their future.

CORE VALUES

Learning Relationships Respect Excellence Equity

Board of Education

Mr. Michael A. Durso *President*

Dr. Judith R. Docca Vice President

Ms. Jeanette E. Dixon

Mrs. Shebra L. Evans

Mrs. Patricia B. O'Neill

Ms. Jill Ortman-Fouse

Mrs. Rebecca K. Smondrowski

Mr. Matthew Post Student Member

School Administration

Jack R. Smith, Ph.D. Superintendent of Schools

Maria V. Navarro, Ed.D. Chief Academic Officer

Kimberly A. Statham, Ph.D. Deputy Superintendent of School Support and Improvement

Andrew M. Zuckerman, Ed.D. *Chief Operating Officer*

850 Hungerford Drive Rockville, Maryland 20850 www.montgomeryschoolsmd.org

Prekindergarten/Head Start Programs 2017–2018 Community Resource Guide

for Preschool Children and Their Families

Office of Curriculum and Instructional Programs Department of Elementary Curriculum & Districtwide Programs Division of Title I and Early Childhood Programs and Services Prekindergarten/Head Start Unit Telephone: 301-230-0676

Tabl	e of	Cont	ents

24-Hour Emergency and Hotline Numbers1
Important Phone Numbers and Information1
Emergency Radio Stations1
Regional Services Centers
Abuse
Adult Education, Employment, ESOL, and Literacy Services
Child Care
Crisis
Early Childhood Education/Child Development Programs
Emergency Financial Assistance
Family Support Services
Financial Counseling, Tax Preparation, and Small Business Services
Food, Clothing, and Furniture
Health Insurance/Coverage7
Health Services
Housing
Immigration and Multicultural Services9
Legal Services/Court Advocacy/Mediation
Mental Health
Mentoring
Missing and Exploited Children
Parenting/Parent Education12
Pregnancy and Women's Health
Registers
Senior Citizens
Social Security Administration
Social Services
Substance Abuse
Transportation
Unemployment14
Utility Payments
Youth Support Programs14

24-Hour Emergency and Hotline Numbers

Emergencies: Fire/Rescue, Police	
Rape/Sexual Assault Victim Crisis Line.	
Spouse Abuse/Abused Persons Crisis Line	
Child Welfare Services	
Aging and Disability Resource Unit	
Montgomery County Crisis Hotline, Mental Health Association	
Montgomery County Youth Crisis Hotline, Mental Health Association	
Maryland Crisis Hot Line	
National Suicide Prevention Helpline	1-800-SUICIDE (784-2433)
Poison Control Center.	
Montgomery County Crisis Center.	240-777-4000, TTY: 240- 777-4815
Montgomery County Emergency Management	240-777-2300 or MD Relay at 711

Important Phone Numbers and Information

Montgomery County Customer Service Center	
Police Nonemergency	
Fire Nonemergency	
Potomac Edison Energy Company	
American Red Cross	
Verizon Telephone Repair	
Baltimore Gas and Electric (BG&E)	
PEPCO to report outages or downed wires	
Washington Gas to report leaks or emergencies	1-800-752-7520 or 703-750-1400
WSSC (24 hrs.) Maintenance	

Emergency Radio Stations

WMAL 630 AM	WTOP103.5 FM
WAMU	WASH97.1 FM
WMZQ	WBIG 100.3 FM
WTNT	WRC1260 AM

Regional Services Centers

Bethesda-Chevy Chase Regional Services Center 4805 Edgemoor Lane Bethesda, Maryland 240-777-8200, TTY: 240-777-8212

Customer Service Center, Montgomery County 311 or 240-777-0311

Eastern Montgomery Regional Services Center 3300 Briggs Chaney Road Silver Spring, Maryland 240-777-8414, TTY: 240-777-2545

Mid-County Regional Services Center 2424 Reedie Drive

Wheaton, Maryland 240-777-8100, TTY: 240-777-2545 **Silver Spring Regional Center** One Veterans Place Silver Spring, Maryland

240-777-5300 or 5301, TTY: 1-800-735-2258 or MD Relay at 711

Upcounty Regional Services Center

12900 Middlebrook Road, Suite 1000 Germantown, Maryland 240-777-8040, TTY: 240-777-8002

Takoma East Silver Spring Center (TESS) 8513 Piney Branch Road Silver Spring, Maryland 240-773-8260

Abuse

Crisis Hotlines See page 1 for listings of 24-hour emergency and hotline numbers.

Abused Persons Program—240-777-4195 1301 Piccard Drive, Rockville Crisis intervention, shelter, support, and advocacy are

provided for persons who are physically or emotionally abused. Counseling also provided for abusers. Services in Spanish are available.

Aging and Disability Services

Adult Protective Services—240-777-3000 401 Hungerford Drive, Rockville 24-hour line, seven days a week. Offers assessment, case management, and investigative services for vulnerable/disabled adults.

Child Welfare Services-240-777-4417

1301 Piccard Drive, Rockville Responds to reports of suspected abuse or neglect, 24 hours a day, seven days a week.

The Tree House-240-777-4699

7300 Calhoun Place, Suite 600, Rockville Child assessment center for victims of abuse (physical/ sexual) and/or neglect. Medical, mental health, forensic interviewing, and advocacy services.

Victim Assistance and Sexual Assault

Program— **240-777-1355** 1301 Piccard Drive, Rockville Provides rape crisis services, crisis counseling, crime victim counseling, hospital outreach for rape and sexual assault victims, victim assistance, individual and family counseling, advocacy, and assistance in

Adult Education, Employment, English for Speakers of Other Languages (ESOL), and Literacy Services

obtaining crime compensation funds.

A Wider Circle—301-608-3504 9159 Brookville Road, Silver Spring Offers job preparedness and wellness workshops. Career Catchers—301-529-8730

8720 Georgia Avenue, Suite 205, Silver Spring and 640 E. Diamond Avenue, Suite C, Gaithersburg Provides employment counseling, skills training, mentoring, and workshops.

Casa of Maryland—301-431-4185 734 E. University Boulevard, Silver Spring Offers English classes, citizenship classes, and other computer and vocational skills training.

Charles W. Gilchrist Center for Cultural Diversity-240-777-4940 or 240-777-6950

2424 Reedie Drive, Wheaton or 12900 Middlebrook Road, Germantown Programs include ESOL classes, citizenship and civic classes, multilingual computer classes, as well as seminars on small business development and cultural programs.

Comunidad de Habla Hispana (Spanish-Speaking Community)-301-587-7217 8519 Piney Branch Road, Silver Spring Assists the Hispanic community in finding permanent employment. Provides individual counseling, immigration services, employment workshops, job development, referrals, and follow-up contact after job placement. **Department of Rehabilitation Services (DORS)** 301-949-3750 11002 Viers Mill Road, Suite 605, Wheaton Provides career assessment, testing, training, work experience, job placement, and follow-up for those with a substantial physical or mental health condition. Ed Bohrer Parent Resource Center-301-926-4895 35 North Summit Avenue, Gaithersburg Provides adult education, parenting, and family support services. **Goodwill Industries**/ Job Training and Education—202-636-4225 2200 S. Dakota Avenue, N.W., Washington, D.C. Offers job training for people with disabilities. Store hours: Monday-Friday, 9:00 a.m.-5:00 p.m. Located on Metro bus line. Language Outreach Program, Community Ministries of Rockville-301-251-2136 Provides literacy and English classes. Contact: Cecilia Rojas. crojas@cmrocks.org Literacy Council of Montgomery County-301-610-0030 21 Maryland Avenue, Suite 320, Rockville E-mail at info@literacycouncilmcmd.org website: www.literacycouncilmcmd.org. Provides individual tutoring for adults in ESOL, reading, and writing. Montgomery College, Adult Education Department-240-567-5188 11002 Veirs Mill Road, South Office Building, Suite 210, Wheaton Offers classes in English for Speakers of Other Languages (ESOL), GED, typing, etc., at various locations throughout the county. Montgomery County Libraries-240-777-0001 Library website: www.montgomerycountymd.gov/ library/; Multicultural Services, English/Chinese, 240-777-0027; English/Spanish, 240-777-0025. Special Needs Library/Talking Book Library-240-777-0960; TTY-301-565-7505 6400 Democracy Boulevard, Bethesda Provides information and reading materials for people with disabilities, family members, and service providers. WorkSource Montgomery-301-929-6880 11002 Viers Mill Road, South Office Building, 1st Floor, Wheaton, or 240-406-5485

12900 Middlebrook Road, Germantown

Provides job and career counseling, workshops, and

resource center services to include on-site employer

recruitments at www.montgomeryworks.com.

3

Child Care

The ARC Montgomery County, Karasik and Family, Infant and Child Care Center—301-984-5777 10611 Tenbrook Drive, Silver Spring Serves children 6 weeks to 10 years old. Integrates typically developing children and children with developmental disabilities and chronic medical conditions. Accepts Maryland Medical Assistance. Child Care Subsidy (CCS)—1-866-243-8796 Offers child care subsidies to provide assistance with child care costs to eligible working parents in Maryland.

LOCATE: Child Care—1-877-261-0060 Offers referrals to licensed child care providers for individuals looking for child care. www.MarylandFamilyNetwork.org

Working Parents Assistance (WPA)—240-777-1177 7300 Calhoun Place, Suite 700, Rockville Offers child care subsidies to provide assistance with child care costs to income-eligible parents working 35 hours or more a week.

Crisis

Crisis Hotlines

See page 1 for listings of 24-hour emergency and hotline information.

Crisis Center—240-777-4000

1301 Piccard Drive, Rockville Offers 24-hour crisis intervention counseling, shelter, and support.

EveryMind, Montgomery County

Hotline-301-738-2255

Provides a 24-hour crisis intervention phone service that is confidential and anonymous.

EveryMind, Montgomery County Youth Crisis Hotline—301-738-9697

Provides a 24-hour crisis intervention hotline for youth under 21.

Montgomery County Information and Referral Hotline—311

Provides information for local government and community resources. Monday–Friday, 8:30 a.m.–5:00 p.m.

Early Childhood Education / Child Development Programs

Child Find Program,

Early Childhood Disabilities Unit—301-230-5966 4910 Macon Road, Room 207, Rockville

Assists families with young children, 33 months or older, to address special needs. Provides free screening for children who may be delayed in their speech, motor, or cognitive development.

ChildLink-240-777-4769

Provides information and resources in Montgomery County for children from birth to 5 years old. Early Head Start-Family Services, Inc. Gaithersburg, 301-840-3272 or Reginald Lourie Center, Rockville/Silver Spring, 301-891-1900 or CentroNia, Langley Park/Silver Spring, 301-543-8040 Offers an early childhood program for low-income families with children from birth to 3 years old and to pregnant women. Family Services, Inc., Family Discovery Center-301-424-2989 1010 Grandin Avenue, Rockville A multi-generational program to promote adult learning and healthy child development in families with young children. Offers ESOL, ABE and GED classes, as well as parenting, career development, health workshops and home visiting. Judith P. Hoyer Early Child Care and Education Enhancement Program-301-284-4170 Judy Center at Summit Hall, and Washington Grove elementary schools; 240-740-1940, Silver Spring Judy Center at Rolling Terrace E.S. Early childhood and school-readiness programs offering child care, prekindergarten/Head Start, parent-child activities, parent education, health services, and family support. **Montgomery County Infants and Toddlers** Program-240-777-3997 1401 Rockville Pike, Rockville Assists families with children from birth to 3 years old to address special needs and to maximize their children's developmental potential. Montgomery County Public Libraries, Preschool Programming-240-777-0001 Website: www.montgomerycountymd.gov/library/. Offers programs to preschool children to introduce children and their parents/caregivers to the benefits of early language development and literacy. Offers library services in many languages, workshops, and story kits. Montgomery County Public Schools (MCPS), Prekindergarten/Head Start Programs-301-230-0676 4910 Macon Road, Rockville Offers an early childhood program for eligible 3- and 4-year-old children to include education, health, parent involvement, and social services. **Reginald S. Lourie Center for Infants and Young** Children-301-984-4444 12301 Academy Way, Rockville Therapeutic Nursery Program for 3- and 4-year-old children who have severe social and emotional problems that interfere with their ability to attend a traditional preschool or nursery school program. Individual and family therapy are components of the program.

Emergency Financial Assistance

Bethesda Cares—301-907-9244

7728 Woodmont Avenue, Bethesda Provides assistance to prevent eviction and utility shut offs. Referral preferred from DHHS or other service provider.

Bethesda Help—301-365-2022

Short-term emergency solutions only. Provides assistance for rent, utilities, transportation, and prescriptions.

4

5

Catholic Charities-301-942-1790

12247 Georgia Avenue, Wheaton Provides assistance with prescriptions and emergency food. Appointment required.

Community Ministries of Rockville, Rockville Emergency Assistance Program

(REAP)-301-917-6811

8 W. Middle Lane, Rockville Provides emergency financial assistance to residents within Rockville zip codes. Assist with eviction, foreclosure, utility cut off and prescriptions; family must apply to HHS first.

Damascus Help-301-253-4100

Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection, and transportation to doctor appointments. Damascus area only.

Department of Health and Human Services,

Office of Home Energy Programs—240-777-4450 1301 Piccard Drive, Rockville

Provides assistance to low income families with electric bills and home heating costs.

Department of Health and Human Services, Emergency Services and Crisis Intervention for Homeless Families

240-777-4550, 1301 Piccard Drive, Rockville **240-777-3075**, 8818 Georgia Avenue, Silver Spring **240-777-4448**, 12900 Middlebrook Road, Germantown Offers assistance (once a year) to families facing eviction or utility disconnection. Provides assistance with security deposit, food referrals, prescriptions, and burial assistance. Doors open from 8:30 a.m.–5:00 p.m. or Tuesday evenings by appointment only.

Department of Health and Human Services, Income Maintenance

240-777-4600, 1301 Piccard Drive, Rockville

240-777-3420, 12900 Middlebrook Road, Germantown

240-777-3100, 8818 Georgia Avenue, Silver Spring Applications for food stamps, medical assistance, and TCA are processed.

Eastern Montgomery Emergency Assistance Network (EMEAN)—301-879-2688

Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection; or to purchase prescriptions. Referral preferred from DHHS, congregation, or other service provider.

Faith Connections, Inc.—301-482-0522

Provides emergency financial assistance for delinquent rent and mortgage. Other needs considered. Referral preferred from DHHS, congregation, or other service provider. Damascus and Clarksburg only.

Gaithersburg Help-301-216-2510

Provides assistance for the purchase of prescriptions. Other emergency needs are considered.

Midcounty United Ministries (MUM)—301-929-8675 2424 Reedie Drive, Wheaton

Provides emergency assistance with written notice of eviction, foreclosure, or utility disconnection; or to purchase prescriptions.

Ministries United Silver Spring/Takoma Park (MUSST)—301-495-4699

8818 Georgia Avenue, Silver Spring Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection, or to purchase prescriptions. Serves zip codes 20901, 20910, and 20912. First call, **240-777-307**5.

Olney Help—301-774-4334

Emergency financial assistance for evictions, foreclosure, utility disconnection, or to purchase prescriptions.

Salvation Army-301-515-5354

20021 Aircraft Drive, Germantown Assists with food referrals and utility bills. Social services provided.

Upper Montgomery Assistance Network (UMAN)—301-926-4422

Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection. Western Upper Montgomery County Help, Inc.

(WUMCO)-301-972-8481

Provides emergency financial assistance for rent and mortgage payments, medical expenses, utilities, car repairs, transportation, and prescription medicine, for Poolesville, Beallsville, Barnesville, Dickerson, and Boyds.

Family Support Services

Department of Health and Human Services, Child Welfare Services

Call **240-777-4417** to report abuse and neglect. Call **240-777-1664** to obtain information and request foster care, adoption, and family preservation services.

EveryMind, Youth Services—301-933-2818 3950 Ferrara Drive, Silver Spring

Offers individual, group, and family counseling, community education, and workshops to youth and their families in the Kennedy, Einstein, and Wheaton high school clusters. Provides support to local schools and students.

Family Services, Inc., Family Works

and Ed Bohrer Parent Resource

Center Programs-301-840-2000

Offers an array of services to support families; parent education, counseling, and referrals to community resources.

Family Services, Inc., Healthy Families

Montgomery-301-840-3232

Serves first-time Montgomery County parents with home visits, case management, health education, child development services, and parent groups.

Mary's Center-240-485-3160

8709 Flower Avenue, Silver Spring Provides health care, dental, adolescent program, family literacy, social services, and mental health services.

Rockville Community Services—240-314-8310 Provides emergency assistance, parenting resources, counseling, and parenting classes for the City of Rockville residents.

Financial Counseling, Tax Preparation, and Small Business Services

Money Management International/Consumer Credit Counseling Information—1-800-747-4222 or 1-800-308-2227

15847 Crabbs Branch Way, Rockville Provides budget counseling, financial education, credit reports, and debt payment plans.

National Foundation for Credit Counseling— 1-800-388-2227

Call for a referral for debt counseling services. For Spanish, call **1-800-682-9832**, 9:00 a.m.–5:00 p.m., Monday–Friday.

Maryland Small Business Development Center-

University of Maryland, College Park—301-403-0501 Provides workshops, seminars, and information for start-up or existing businesses,

www.marylandsbdc.org

Montgomery County Volunteer Income Tax Assistance Program (VITA)-240-777-1123

Assists low income county residents with free income tax preparation. Various locations during tax season.

Washington Metropolitan Area District Office of the U.S. Small Business Administration—202-205-8800 409 3rd Street, SW, Washington, D.C.

Provides free counseling, advice, and information on starting a business, financial assistance/loans, as well as management and technical assistance. Partners with programs for women entrepreneurs and minorities.

Food, Clothing, and Furniture

A Wider Circle—301-608-3504 9159 Brookville Road, Silver Spring Offers furniture and household goods.

Adventist Community Services of Greater

Washington—301-585-6556 501 Sligo Avenue, Silver Spring Food pantry limited to once every 30 days. Monday– Thursday, 10:00 a.m.-4:00 p.m. Free clothing allocations can, at most, be made once every 30 days by appointment only.

C-4 Clothes Closet and Baby Closet—301-989-8742 14015 New Hampshire Avenue, Silver Spring Open Tuesdays and Fridays from 9:00–11:00 a.m. Proof of residency and written referral is required.

Catholic Charities—301-942-1790 12247 Georgia Avenue, Silver Spring 8:00 a.m.-5:00 p.m., Monday-Friday, Food and clothing.

Congregation and Community Emergency Program, Interfaith Works—301-762-8682, x231 or x228

Referral service for emergency assistance. Administers grants to prevent evictions, for utility services, and for prescriptions. Provides clothing.

Department of Health and Human Services, Income Maintenance 240-777-4600, 1301 Piccard Drive, Rockville 240-777-3420, 12900 Middlebrook Road, Germantown 240-777-3100, 8818 Georgia Avenue, Silver Spring Applications for food stamps, medical assistance, and temporary cash assistance (TCA) are processed. First Baptist Church-301-754-1100 at Montgomery Hills Baptist Church 9727 Georgia Avenue, Silver Spring Offers food closet on Saturdays, 10:00 a.m.-12:00 p.m. Identification for each member of the family and proof of residence required. First Baptist Church of Kengar-301-942-3423 3922 Hampden Street, Kensington Food pantry every third Saturday of the month from 10:00 a.m.-2:00 p.m. First Call for Help (United Way)-1-800-492-0618 or 211 Provides referrals to a wide variety of agencies for clothing, furniture, housing, food, and other services. www.211md.org **Help/Fish Organizations** Offer emergency assistance that may include: food, medicine, transportation, and/or help with utilities or rent. Each organization serves specific zip codes. **Bethesda** 301-365-2022 Damascus 301-253-4100 Gaithersburg 301-216-2510 Germantown 301-482-1320 Olney 301-774-4334 Rockville 301-564-0800 Western Upper Montgomery County (W.U.M.C.O.) 301-972-8481 Interfaith Clothing Center-301-424-3796 751 Twinbrook Parkway, Rockville Tuesday-Friday, 9:30 a.m.-12:00 p.m. and 1:00 p.m.-3:30 p.m., except for Wednesday's which is for senior citizens and those with disabilities only. Saturdays 9:30 a.m.-1:30 p.m. Free clothing once a month. Must be county resident with referral and I.D. from State of Maryland or CASA of Maryland. Lord's Table/Gaithersburg Community Soup Kitchen at St. Martin's Church-301-330-5812 Open September through June. For information, call 1:00-5:00 p.m., Monday-Saturday. Soup kitchen is open from 3:30-4:30 p.m., Monday-Saturday. Closed on Thanksgiving. Manna Food Center-301-424-1130 Call Monday-Friday, 8:00 a.m.-4:00 p.m. Must call by 3:00 p.m. the day before if you would like to receive food. Distribution centers and times: www.mannafood.org Gaithersburg: MANNA main office 9311 Gaither Road Monday-Friday, 12:00-3:00 p.m. 2nd Saturday, 11:30 a.m.-1:30 p.m. Family Services Agency **Gaithersburg:** 630 East Diamond Avenue

Germantown: Salvation Army Center 20021 Aircraft Drive Thursday, 2:00–4:00 p.m.

Silver Spring:	Choice Pantry	
	Colesville Presbyterian Church	
	12800 New Hampshire Avenue	
	4th Friday of Every Month, 3:00–7:00 p.m.	
Silver Spring:	East County Regional Services Center	
	3300 Briggs Chaney Road	
	Friday, 2:00–4:00 p.m.	
Silver Spring:	Long Branch Community Center	
	8700 Piney Branch Road	
Silver Spring:	Wednesday, 4:00–7:00 p.m. St. Camillus Church	
onver opring.	1600 St. Camillus Drive	
	Monday, 2:00-4:00 p.m.	
Wheaton:	Catholic Charities Community Center	
	12247 Georgia Avenue	
Mideounty United	Tuesday, 4:00–7:00 p.m. Ministries (MUM)—301-929-8675	
2424 Reedie Driv		
	day, Wednesday, Thursday and	
Saturday, 9:00-11	:30 a.m.	
	munity Network (MICN)—	
301-384-3454	achina Arranua Cilwan Caning	
Clothing resource	oshire Avenue, Silver Spring e by appointment only. Food pantry	
	last Sunday of the month.	
Nourish Now-30	-330-0222	
1111 Taft Street, I	lockville	
Provides food. Fo 24-hours in adva	od pick-up must be scheduled	
	cy Clinic—301-770-4444	
	Drive, #170, Rockville	
Provides clothing/baby supplies to participants in the		
effective parenting program.		
Salvation Army-301-515-5354		
20021 Aircraft Drive, Germantown Assists with food referrals and utility bills. Provides		
referrals for cloth		
Share Food Netwo	rk Program—	
301-864-3115 or 1		
Community-based, nonemergency food assistance		
program offered at various locations throughout the area. Shady Grove Pregnancy Center—301-963-6223		
16220 Frederick Road, Suite 118, Gaithersburg		
Offers maternity clothes, baby clothes, and equipment.		
	Soup Kitchen/Community Vision	
at Progress Place-		
8106 Georgia Avenue, Silver Spring Services provided include showers, clothes,		
counseling, prescription assistance, and referrals.		
Dinner is from 6:00–7:30 p.m. daily.		
St. Martin's Catholic Church—301-990-3203 201 S. Frederick Avenue, Gaithersburg		
Food pantry. Distribution is on Mondays from 10:00–		
11:30 a.m. Pick-up of line numbers starts at 6:00 a.m.		
Women, Infants, and Children (WIC), Community		
Clinic, Inc.		
Provides supplen	nental food to nursing, pregnant dren 5 years old and under at various	
county locations:		
Gaithersburg	301-840-8339	
Germantown	301-515-7576	
Takoma Park	301-439-7373	

301-933-6680

Wheaton

Health Insurance/Coverage

Department of Health and Human Services, Office of Eligibility and Support Services (OESS) Processes applications for uninsured and undocumented children and adults to access health	
care services. Contact the SEU in your locality:	
Rockville	
1335 Piccard Drive, Upper Level	240-777-3120
Silver Spring	
8630 Fenton Street, 10th Floor	240-777-3066
Germantown	
12900 Middlebrook Road, 2nd Floor	240-777-3591

Prescription Programs

 Gaithersburg HELP—301-216-2510 Funding assistance for medication for reGaithersburg zip codes. MedBank—301-628-3422 For all uninsured Montgomery County www.medbankus.org and www.pparx.o WUMCO HELP—301-972-8481 Emergency prescription assistance for rePoolesville, Beallsville, Barnesville, Dick 	residents. rg. residents of
Boyds.	
- 5	
Health Services	
Community Clinics, Inc. (CCI) Provide low-cost health care for docum undocumented Montgomery County re are not eligible for county services, do n to health care, or do not have health ins the clinic in your area for an appointme Silver Spring	sidents who ot have access urance. Call
8630 Fenton Street, Suite 1200	301-585-1250
Takoma Park	001 000 1200
7676 New Hampshire Avenue	301-431-2972
Gaithersburg	JUI-4JI-2J72
200 Girard Street, Suite 212	301-216-0880
Department of Health and Human Serv	nces, neann
Centers	

Eligibility determined at Service Eligibility Units. Offer pregnancy testing and immunizations. Case management services to eligible pregnant women. Contact your local clinic:

Germantown UpCounty Regional Service Center12900 Middlebrook Road, 2nd Floor240-777-3380Silver Spring Health Center240-777-31608630 Fenton Street, 10th Floor240-777-3160School Health Services Center301-468-4529

for school-age children 4–18 years old only.

Department of Health and Human Services, Dennis Avenue Health Center—240-777-1790

2000 Dennis Avenue, Silver Spring Specialty services for communicable diseases and epidemiology. Provides testing for tuberculosis (TB), HIV/AIDS, and sexually transmitted diseases (STD). 240-777-1760 for STD 240-777-1800 for TB 240-777-1050 for Immunization Services 240-777-1869 for HIV/AIDS 240-777-3102 for Refugee/Migrant Health Mary's Center—240-485-3160 8709 Flower Avenue, Silver Spring Offers health care and mental health services.

Mercy Health Clinic—240-773-0300 7-1 Metropolitan Court, Gaithersburg Offers medical services to uninsured low-income residents of Montgomery County. Eligibility screenings are conducted via the Service Eligibility Units (SEU). No emergency appointments.

Mobile Medical Care—301-493-2400 Low-cost family health care provided to the uninsured in Montgomery County. Call for details as to paperwork that you need to bring with you to the appointment and for exact locations in Silver Spring, Rockville, Bethesda, and Gaithersburg.

Montgomery Cares—301-628-3455 www.montgomerycares.org Lists low cost clinics for low income, uninsured adults.

Montgomery County Cancer Crusade Program—240-777-1222

For colon rectal cancer.

Muslin Community Center—301-384-3454 15200 New Hampshire Avenue, Silver Spring Full Clinic, adults only.

Proyecto Salud—301-962-6173 2424 Reedie Drive, Wheaton *www.hispanichealth.org*. Provides primary medical care for uninsured non-English-speaking adults.

Su Familia—1-866-783-2645, or 1-866-SU FAMILIA National Helpline, 9:00 a.m.-6:00 p.m. Free, reliable, and confidential health information in English and in Spanish. Provides information on a wide range of health topics and referrals to low-fee health providers in locations according to your ZIP code.

Dental Services

Catholic Charities Dental Clinic—301-933-0868 12247 Georgia Avenue, Wheaton

Department of Health and Human Services, Dental Services

Provided to low-income children, 2–18 years old, income eligible seniors and adults, and eligible maternity clients. Sliding scale. Must meet eligibility requirements.

Rockville, 1401 Rockville Pike 240-777-1875 Howard University Dental Clinic—

202-806-0007, 202-806-0008 for new patients,

202-806-0308 for children, or **202-806-0011** for braces 600 W. Street, N.W., 2nd floor, Washington, D.C. Provides complete exams and x-rays for children and adults of all ages. Emergency clinic is available 9:00 a.m.-1:00 p.m., Monday–Friday, \$80 cash fee. Arrive by 8:00 a.m.; limited number of patients seen per day.

Montgomery County Colesville Adult Dental Clinic—240-777-4471

14015 New Hampshire Avenue, Suite 116, Silver Spring Basic dental care for low-income adults, 17–59 years old residing in Montgomery County. By referral only.

Washington Hospital Center Dental Clinic— 202-877-7332

110 Irving Street, N.W., Suite GA 144, Washington, D.C. Provides X-rays, dental exams, and tooth extraction. Payment in full required upon treatment. Strictly by appointment and referral only.

Hearing and Vision Services

Shepherd's Table Eye Clinic—301-585-6463 8106 Georgia Avenue, Silver Spring

Clinic hours are Tuesdays by appointment only.

Immunization Clinics for Children 2 Months-18 Years Old

Dennis Avenue Health Center—240-777-1050 2000 Dennis Avenue, Silver Spring Bring copy of immunization record.

Women's Health Services

(additional listings, see Pregnancy and Women's Health)

Holy Cross Hospital OB/GYN Department— 301-754-7630

1500 Forest Glen Road, Silver Spring Prenatal services. Call SEU first.

Women's Cancer Control Program—240-777-1750 2424 Reedie Drive, Wheaton Provides breast and cervical cancer education, screening, and follow-up for income eligible women (40-64 years old). Hours of operation: 8:00 a.m.-4:00 p.m., Monday-Friday.

Housing

Emergency Shelter/Temporary Housing

Crisis Center—240-777-4000, TTY 240-777-4800 1301 Piccard Drive, Rockville Secures emergency shelter for single adults, 24 hours a day, 7 days a week. Assists families after regular business hours (5:00 p.m.–8:30 a.m. and weekends). Department of Health and Human Services,

Housing Stabilization Services

240-777-4550, 1301 Piccard Drive, Rockville **240-777-3075**, 8818 Georgia Avenue, Silver Spring **240-777-4448**, 12900 Middlebrook Road,

Germantown

All referrals for emergency shelters are made through this office 8:30 a.m.–5:00 p.m., Monday through Friday or the Crisis Center after hours.

Rental Housing

City of Rockville, Moderately Priced Dwelling Unit (MPDU) Rental Program—240-314-8200

111 Maryland Avenue, 2nd Floor, Rockville Individuals apply directly to the City of Rockville to obtain an eligibility certificate.

Department of Health and Human Services, Rental Assistance Program (RAP)—240-777-4400

1301 Piccard Drive, Rockville Program is for low-income, disabled, elderly, or for households of two or more. Provides monthly help with rental costs.

Housing Opportunities Commission (HOC)— 240-627-9400, 10400 Detrick Ave., Kensington 240-627-9793, 8241 Georgia Ave., 3rd Floor, Silver Spring 240-627-9792, 101 Lakeforest Blvd., Suite 200, Gaithersburg

Provides information on affordable housing and rental assistance programs for low- and moderate-income families and rental communities that are operated by HOC or private landlords that offer below-market rental units to low- and moderate-income households. *www. HOCMC.org*

Montgomery County Department of Housing and Community Affairs, Moderately Priced Dwelling Units (MPDU) and Rental Program—240-777-0311

1401 Rockville Pike, Fourth Floor, Rockville Rent-controlled units are located in all-rental subdivisions and are offered for rent to eligible households.

Rockville Housing Enterprise—301-424-6265 Offers Public Housing and Housing Choice voucher programs.

Home-Ownership Programs

City of Rockville, Moderately Priced Dwelling Unit Program—240-314-8200

111 Maryland Avenue, Rockville This purchase program is managed by the City of

Rockville. Housing and Community Initiatives, Inc., Reach, and First Time Home Buyers Closing Cost Assistance Program—301-590-2765

640 E. Diamond Avenue, Suite C, Gaithersburg www.hcii.org

Provides education for first-time homebuyers.

Maryland Department of Housing and Community Development (MD DHCD)—1-800-756-0119 Manages the Maryland Mortgage Program, the Down Payment and Settlement Expense Loan Program, and the Home-ownership Opportunities for Individuals with Disabilities Program.

Montgomery County Department of Housing and Community Affairs, Moderately Priced Dwelling Units (MPDU) and Rental Program—311

1401 Rockville Pike, Fourth Floor, Rockville Home purchasing program for moderate income families.

Other

Landlord-Tenant Affairs-311

1401 Rockville Pike, 4th Floor, Rockville Handles disputes between landlords and tenants and gives information on tenant rights.

Rebuilding Together Montgomery

County—301-947-9400 18225A Flower Hill Way, Gaithersburg Provide free critical home repairs, energy efficiency upgrades, and accessibility modifications to vulnerable country residents. *rebuildingtogethermc.org*

Immigration and Multicultural Services

American Immigration Lawyers Association— 202-507-7600

1331 G Street, N.W., Suite 300, Washington, D.C. Legal services offered.

Asian-Pacific American Legal Resource Center (Helpline)—202-393-3572

Provides direct legal services in English, Korean, Hindi/ Urdu, Chinese and Vietnamese, including family law, housing and public affairs.

Asian Pacific Islander Domestic Violence Resource Project (DVRP)—Office: 202-833-2232

Hotline: 202-833-2233

Provides free assistance for survivors of domestic violence from Asian Pacific Islander communities in the DC metropolitan area through multilingual services in over 10 different languages such as Hindi, Korean, Japanese, Mandarin, and Nepali. Address: P.O. Box 14268, Washington, D.C. 20044

Address: P.O. Box 14268, Washington, D.C. 20044 Website: *www.dvrp.org*.

Association of Vietnamese Americans—301-588-6862 8121 Georgia Avenue, Suite 503, Silver Spring Provides social and immigration services.

Ayuda—202-387-4848

6925 Willow Street, N.W., Washington, D.C. Provides legal assistance with immigration and domestic violence issues for the Spanish-speaking community.

Casa of Maryland-301-431-4185

8151 15th Åvenue, Hyattsville Provides immigration counseling, social services assistance, referrals, English language classes, and adult literacy instruction services. Legal representation of low-income workers in employment cases.

Catholic Charities—301-942-1790 12247 Georgia Avenue, Wheaton Reduced-fee legal services to low-income immigrants.

Center for Applied Legal Studies, Georgetown

University Law Center—202-662-9565 600 New Jersey Ave., NW, Suite 332, Washington DC

Asylum clinic only. Free legal representation to eligible customers for asylum deportation hearings in immigration court. By appointment only.

Comunidad de Habla Hispana—301-587-7217 8519 Piney Branch Road, Silver Spring Assists the Hispanic community in finding employment. Offers full range of services related to immigration such as notary public, document translation, and assistance with forms.

Department of Health and Human Services, Latino Health Initiative, Children Fleeing Violence

Project—240-777-3384 or 240-773-8293

Legal assistance, medical insurance, school enrollment and other services. Family reunification and navigation services.

Islamic Center of Maryland—301-840-9440 19411 Woodfield Road, Gaithersburg Counseling services for men, women, and children

for personal, familial, marital, and social challenges. Services are provided at no cost to families.

Islamic Society of the Washington Area (ISWA)— 301-879-0930

2701 Briggs Chaney Road, Silver Spring Provides social services to low-income Muslim families; domestic violence prevention programming, including referrals, family counseling, and temporary shelter to Muslim families.

Korean Community Service Center of Greater Washington—240-683-6663

847 Quince Orchard Blvd. #J, Gaithersburg Monday–Friday, 9:00 a.m.–5:00 p.m. Provides comprehensive services free of charge to Korean-American families and new immigrants. Appointment necessary.

Muslim Community Center—301-384-3454 and 301-384-2166 for clinic

15200 New Hampshire Avenue, Silver Spring Clinic is open seven days a week, 9:00 a.m. to 4:00 p.m. Must have an appointment. Services are sliding scale for the uninsured, 18 and older; dental clinic, eye clinic, and domestic violence counseling.

Spanish Catholic Center, Catholic Charities 301-942-1790, 12247 Georgia Ave., Wheaton 301-417-9113, 201 E. Diamond Ave., #3, Gaithersburg Provide employment services, translation of documents, and immigration information. Silver Spring location offers low-cost medical clinic and counseling services.

TESS Community Center—240-773-8260 8513 Piney Branch Road, Silver Spring Provide social services to the community: income tax help, legal aid, food, public assistance, and assists with problem solving. Services are provided in Spanish and English.

Women's Law Center of Maryland, Inc., Multi-Ethnic Domestic Violence Project (MEDOVI)—410-396-3294

Free services focusing on the special needs of foreignborn victims of domestic violence. For a list of other services, please call **410-321-8761**.

Legal Services/Court Advocacy/ Mediation

(See immigration and multicultural services for additional legal services resources.)

Abused Person's Program—240-777-4210 or 240-777-4195

The Abused Person's Program provides help to obtain protection and peace orders, crisis and on going counseling, shelter, support, and advocacy services to victims of partner-related domestic abuse. Telephone and walk-in crisis counseling and accessible shelter for victims and their dependent children are available 24 hours a day.

Bar Association of Montgomery County, Bar Foundation Pro Bono Program—

301-424-7651 or 7652

Four clinic locations: **Tess Community Service Center** 8513 Piney Branch Road, Silver Spring **Ana G. Mendez University** 11006 Veirs Mill Road, Suite L1, Wheaton

Gilchrist Center Germantown

12900 Middlebrook Road, Germantown East County Services Center 3300 Briggs Chaney Road, Silver Spring

Bar Association of Montgomery County, Lawyer Referral Service—301-279-9100

With referral from other social service agency standard fee is \$50 for first 50 minutes of initial consultation. Reduced fees: \$25 for first 30 minutes, for income eligible clients with referral. No obligations after initial consultation.

Catholic Charities Legal Network—202-350-4305 Pro bono legal services by appointment. Clients may be seen at different sites in Montgomery County, Prince Georges County, and Washington, D.C. Spanish-speaking clients should call 202-772-4325.

Circuit Court, Civil Department—240-777-9401 Judicial Center, 50 Maryland Avenue, Lobby Level, Rockville Addresses legal issues such as foreclosures, federal tax liens, and mechanics liens, lawsuits, automobile liens, and judgments. Low-income persons can request a waiver for court filing fees.

Circuit Court, Domestic Violence Assistance Project,

House of Ruth Legal Clinic—240-777-9077 or 9078 Free civil representation for protective and peace orders.

Circuit Court, Family Law Self Help Center-240-777-9426 or 240-777-9079

50 Maryland Avenue, Room 1500, South Tower, Rockville No telephone services. Free, walk-in clinic that offers general legal information, advice on forms and how to fill out forms, as well as limited legal advice to incomeeligible customers who are representing themselves in family law cases such as divorce, custody, visitation, name change, and guardianship. Pro Se staff does not represent customers in court. Low-income customers can request a waiver for court filing fees.

Family Law Hotline-1-800-845-8550

Provides legal advice and referrals, and assistance completing legal forms.

- House of Ruth, Maryland Domestic Violence Legal
- Clinic Hotline—410-889-7884 or 1-888-880-7884 Free domestic violence legal services.

Maryland Legal Aid—240-314-0373

600 Jefferson Plaza, Suite 430, Rockville Family law and consumer issues.

Maryland Volunteer Lawyers Service— 1-800-510-0050

Provides free legal assistance for IRS and Medicaid disputes and foreclosure assistance.

Montgomery County Family Justice

Center-240-773-0444

600 Jefferson Plaza, Suite 500, Rockville Offers comprehensive services to victims of intimate partner violence, including law enforcement, legal, social services, and counseling.

Montgomery County Mediation

Program-240-777-7300

State Attorney's Office: 50 Maryland Avenue, North Tower, 5th floor, Rockville

Free service provided by the State Attorney's office as a non-judicial means for resolving disputes without court involvement. Monday–Friday, 8:00 a.m.–5:00 p.m.

Office of the Public Defender, Montgomery County Court-301-563-8900 191 East Jefferson Street, Rockville Administrative fee applies: adult \$50 and juvenile \$25. State of Maryland, Office of Child Support Enforcement-1-800-332-6347 51 Monroe Street, Rockville The Maryland Department of Human Resources provides services in all phases of the process of obtaining child support, 8:00 a.m.-4:00 p.m., Monday-Friday. Women's Law Center of Maryland-410-321-8761 Free legal assistance and education programs for women and their families. **Mental Health** (For 24-hour emergency hotlines, see page 1.) Andromeda Cultural Health Services-202-291-4707 1400 Decatur Street, N.W., Washington, D.C. Provides psychiatric and counseling services for adults. Languages spoken are English and Spanish. Sliding scale payment available. Aspire Counseling—301-978-9750 16220 Frederick Road, #502, Gaithersburg Outpatient mental health services. Provides Spanishspeaking services. Catholic Charities-301-942-1790 12247 Georgia Avenue, Wheaton Provides counseling services to refugees and immigrants. Counseling Plus-301-565-9001 8561 Fenton Street, Suite 230, Silver Spring Provides counseling in English and Spanish, including substance abuse counseling, for adults only. Department of Health and Human Services, Adult Behavioral Health Program-240-777-1323 2424 Reedie Drive, Wheaton Offers counseling for medical assistance or uninsured adults/couples with bilingual/bicultural therapists. Department of Health and Human Services, Child and Adolescent Mental Health Services-240-777-1450 8818 Georgia Avenue, Suite 501, Silver Spring Provides services in English and Spanish for children and adolescents who are uninsured or receive Medical Assistance. Department of Health and Human Services, Linkages to Learning—Main office 240-777-1731 Linkages to Learning serves many MCPS elementary and middle schools. Counseling, health, and social services provided on site. The program only works with non-Head Start/PK families or families with older siblings in the school community. EvervMind. Youth Services—301-933-2818 3950 Ferrara Drive, Silver Spring Provides crisis intervention and counseling, to youth 5-18 years old. Family Services, Inc., Mental Health Center-301-840-3263 610 East Diamond Avenue, Gaithersburg

Provides counseling and psychiatric services to children, adolescents, and adults.

Jewish Social Services Agency-301-881-3700, 6123 Montrose Road, Rockville 301-838-4200, 200 Wood Hill Road, Rockville Counseling and other social services for families and the elderly are provided on a sliding scale. **Montgomery County Commission for** Women-240-777-8333 21 Maryland Avenue, Suite 330, Rockville Provides short-term counseling and advocacy in English, French, and Arabic. Montgomery County Hotline-301-738-2255 Provides supportive conversation for non-emergency purposes. **Montgomery County Access to Behavioral Health** Services-240-777-1770 Provides information about mental health providers for Montgomery County residents who have Medical Assistance or no insurance. Primary point of access for all referrals for adult and adolescent mental health clinics. Evaluation, assessment, and referrals. National Alliance on Mental Illness (NAMI)-301-949-5852 11718 Parklawn Drive, Rockville Free education, support and advocacy for all affected by mental illness. Helpline for mental illness questions or concerns, 301-949-9630. www.namimc.org Pro Bono Counseling Project-301-805-8191 or 1-877-323-5800 Provides referral service for uninsured, low-income families to mental health providers who provide care on a volunteer basis, at no cost. **Reginald S. Lourie Center for Infants and Young** Children-301-984-4444 12301 Academy Way, Rockville Offers prevention, information, and treatment for families and for children with behavioral, emotional, movement and coordination, and/or speech and language problems. Vesta, Inc., Horizon Outpatient Clinic 240-296-5848, Silver Spring and Germantown Provides counseling and psychiatric services for children, adolescents, and adults. Washington School of Psychiatry and Treatment Center-202-237-2700 5028 Wisconsin Avenue, N.W., Suite 400, Washington, D.C. Provides individual, group, and family therapies to children, adolescents, and adults. Accepts Medical Assistance; provides services on a sliding scale. Willow Oak Therapy Center-301-251-8965 15841-A Crabbs Branch Way, Rockville Provides individual, couples, and family therapy. Accepts Medical Assistance and private insurance, and offers a sliding-scale fee. YMCA Youth and Family Services-301-593-1160 or 240-777-8202 1102 Forest Glen Road, Silver Spring or 4805 Edgemoor Lane, Bethesda Provides family and individual counseling for children and adults.

Mentoring

Interfaith Works, Friends in Action Program— 301-762-8682

114 West Montgomery Avenue, Rockville Matches families with teams of 5–10 mentors to work together toward family goals. Program has English and Spanish-speaking teams.

Missing and Exploited Children

Child Find of America-1-800-426-5678

A nonprofit organization whose mission is to locate missing children, prevent child abduction through education, and resolve parental abduction through mediation.

National Center for Missing and Exploited

Children—1-800-843-5678 or 1-888-246-2632 National hotline 24-hours a day, seven days a week. Reports missing children and sightings of missing children. Reports child pornography, prostitution, child sex tourism, and child molestation by a non-family member.

Parenting/Parent Education

Ed Bohrer Parent Resource Center-301-926-4895

35 North Summit Avenue, Gaithersburg Offers adult education services, social services, and referrals. Free to Montgomery County residents.

NAMI-301-949-5852

11718 Parklawn Drive, Rockville Free classes and support groups for parents of children with mental illness.

Prekindergarten/Head Start "Totline"— 301-230-0688

For Prekindergarten/Head Start families. Call staff psychologists from 9:00 a.m.-5:00 p.m., Monday-Friday, to discuss concerns about your child.

Rockville Pregnancy Clinic—301-770-4444 12530 Parklawn Drive, #170, Rockville

Free effective parenting classes, includes the support of a mentor and material assistance (baby items). *www.rockvilleclinic.org*

Pregnancy and Women's Health

Birthright-301-570-3339

Hotline: 1-800-550-4900 2915F Olney Sandy Spring Road, Olney Services provided are pregnancy testing and counseling. Limited material assistance.

Centro Tepeyac-301-587-9516

12247 Georgia Avenue, Silver Spring Services provided are pregnancy testing, prenatal classes, counseling, maternity clothes, and baby supplies.

Department of Health and Human Services, Baby Steps—240-864-1065

For new mothers who deliver at Holy Cross or Shady Grove Adventist. Department of Health and Human Services, **Maternity Partnership Program** 240-777-3591, Germantown 240-777-3120, Rockville 240-777-3066, Silver Spring Provides prenatal and child health education and care coordination. Enrollment through Service Eligibility Unit (SEU). Family Services, Inc., Healthy Families Montgomery-301-840-3231 610 E. Diamond Avenue, Gaithersburg Offers a comprehensive, home visiting support program for first-time parents. Referrals should be made during pregnancy. Planned Parenthood Clinic-301-208-1300, 19650 Clubhouse Road, Suite 104, Gaithersburg Provides services for the insured and uninsured. Provides HIV testing, annual exams, family planning, pregnancy testing, and counseling on sliding-scale fee. Post-Partum Depression Program-301-978-9750 16220 Frederick Road, Suite 502, Gaithersburg A collaboration program between Healthy Families Montgomery and Aspire Counseling. Rockville Pregnancy Clinic—301-770-4444 12530 Parklawn Drive, #170, Rockville Offers pregnancy testing, testing for STDs, counseling, and parenting program that includes material assistance. Services are free. Shady Grove Pregnancy Center-301-963-6223 16220 Frederick Road, Suite 118, Gaithersburg Offers free pregnancy testing, counseling, maternity and baby clothes, and equipment. Teen and Young Adult Health Connection (TAYA)-301-565-0914 Silver Spring 240-790-3334 Gaithersburg Women's health and family planning. Call for an

Registers

appointment.

Maryland State, Division of Vital Records-410-764-3036 6764B Reisterstown Road, Baltimore, Maryland Mailing Address: P.O. Box 68760 Baltimore, Maryland 21215-0036 Services provided: birth, death, marriage, and divorce certificates. Check, cash, or money order accepted. http://dhmh.maryland.gov/vsa/SitePages/Home.aspx **Montgomery County Circuit Court** 50 Maryland Avenue, Rockville Marriage and business certificate applicants, call 240-777-9460, and for verification of divorce decrees and family cases, call 240-777-9426. Register of Wills-240-777-9600 50 Maryland Avenue, Suite 3220, Rockville Offers instructions on procedures in the administration of estates to include preparation of all required forms.

Senior Citizens

Department of Health and Human Services, Aging and Disability Unit, Information and Assistance

Center/Adult Protective Services—240-777-3000 Offers information and services for adults over 18 with physical and emotional disabilities, and for elderly

adults. Family Services, Inc., —301-840-2000

640 E. Diamond Avenue, Gaithersburg Senior activities and counseling are provided on an in-home or in-agency basis. Offers free support groups for widowed persons and caregivers.

Senior Health Insurance Assistance Program (SHIP)—301-590-2819

Provides free information and counseling for seniors, the disabled, and their families on Medicare, Medicaid, managed care, HMOs, long-term care insurance, claims, and appeals.

Social Security Administration

Provides assistance in applying for all social security programs: retirement benefits, spouse survivor benefits, disability pension, Supplemental Security Income (SSI), Medicare, and Medicaid benefits. All ages served, 9:00 a.m.-4:00 p.m., Monday-Friday **1-800-772-1213**

11160 Veirs Mill Road, Wheaton or 10230 New Hampshire Avenue, Silver Spring or 315 North Washington Street, Rockville www.socialsecurity.gov

Social Services

Montgomery County Department of Health and Human Services—Rockville Office

1301 Piccard Drive, Rockville
Crisis, Income, and Victim Services, Income Supports: 240-777-4600
Children, Youth and Family Services: 240-777-1101; Fax 240-777-1494

Crisis Center: **240-777-4000** Crisis Prevention and Intervention: **240-777-4550** Supportive Housing Programs: **240-777-4500** Rental Assistance Program: **240-777-4400** Office of Home Energy Programs: **240-777-4450**

Substance Abuse

Addictions Service Coordination (ASC)-240-777-4710 255 Rockville Pike, Suite 145, Rockville Provides drug and alcohol assessments and referrals for Montgomery County uninsured adult residents. Alcoholics Anonymous-202-966-9115 or www.aa-dc.org Oficina Intergrupal Hispana-301-587-6191 for Spanish-speaking groups Alcoholics Anonymous is a fellowship of men and women who share their experiences, strengths, and hope to help each other recover from alcoholism. Call for information on group meetings in the area. Al-Anon/Alateen-202-635-2023 Al-Anon Family Groups are a fellowship of relatives and friends of alcoholics who share experiences, strengths, and hope to solve common problems. Call for information on group meetings for adults and teens. Department of Health and Human Services, Outpatient Addictions Services (OAS)-240-777-1680 981 Rollins Avenue, Rockville Provides outpatient substance abuse treatment to adults. Provides services to the uninsured. Must complete a screening process prior to enrolling; call 240-777-4710 for screening appointment first. Narcotics Anonymous-1-800-543-4670 For the Help Line, call 202-399-5316. Offers support services and group meetings for those seeking support for recovery from drug abuse. Naranon-1-800-477-6291 Offers information and support groups for family and friends of drug abusers. www.naranon.org **Screening and Assessment Services for** Children and Adolescents-240-777-1430 Provides free substance abuse screening and assessment services and referrals for children and adolescents. **Transportation** Call-N-Ride Program-301-948-5409 Subsidized transportation program offered to the elderly, disabled, and low-income persons.

Medicaid Transportation Program—240-777-5890 Provides transportation to persons with disabilities who have Medical Assistance for the purposes of getting to and from medical appointments/doctors offices, and clinics.

Metrorail and Metrobus Information-

202-637-7000 or *www.wmata.com* Provides route information and schedules. 24-hour automated service.

Ride On Bus Information—240-777-7433, or 311 Hours of operation are Monday–Friday, 7:00 a.m.–5:00 p.m.,

Website: www.montgomerycountymd.gov/dot-transit/

Unemployment

Maryland Government Office of Unemployment Insurance (OUI)—301-313-8000

or toll free at 1-877-293-4125

Monday–Friday, 8:00 a.m.–4:00 p.m. Unemployment insurance provides benefits to persons who are unemployed through no fault of their own and who are ready, willing, and able to work and actively are seeking work.

Utility Payments

Department of Health and Human Services, Housing Stabilization Services

Offers assistance (once a year) for families facing eviction or utility disconnection. Provides assistance with security deposit, food referrals, medical bills, prescriptions, burial assistance, and homeless shelter services.

240-777-4550, 1301 Piccard Drive, Rockville **240-777-4448**, 12900 Middlebrook Road, Germantown

240-777-3075, 8818 Georgia Avenue, Silver Spring

Department of Health and Human Services,

Office of Home Energy Programs—240-777-4450 1301 Piccard Drive, Rockville

Offers assistance to low income families with home heating costs and electric bills.

PEPCO-202-833-7500

Call with billing questions or to make payment arrangements. Payments can be placed in a night depository box at 200 West Gude Drive, Rockville. At this location, from 10:00 a.m.–2:00 p.m., staff is available for the following purposes only: payments to restore service or for the delivery of documentation if required in opening a new account.

Youth Support Programs

Family Services, Inc., Community and School-Based Services—240-683-6580

620 E. Diamond Avenue, Suite H, Gaithersburg Provides mental health and social services programming for children 5–18 years old and their families at a variety of school and community sites at several locations in Gaithersburg, Germantown, and Olney.

Y.M.C.A.—Youth, Development and Community Services—301-587-5700

9601 Colesville Road, Silver Spring Mentoring, outdoor education, youth education, acculturation support, and other services/programs. *www.ymcadc.org/yfs*

MCPS NONDISCRIMINATION STATEMENT

Montgomery County Public Schools (MCPS) prohibits illegal discrimination based on race, ethnicity, color, ancestry, national origin, religion, immigration status, sex, gender, gender identity, gender expression, sexual orientation, family/ parental status, marital status, age, physical or mental disability, poverty and socioeconomic status, language, or other legally or constitutionally protected attributes or affiliations. Discrimination undermines our community's long-standing efforts to create, foster, and promote equity, inclusion, and acceptance for all. Some examples of discrimination include acts of hate, violence, insensitivity, harassment, bullying, disrespect, or retaliation. For more information, please review Montgomery County Board of Education Policy ACA, *Nondiscrimination, Equity, and Cultural Proficiency*. This Policy affirms the Board's belief that each and every student matters, and in particular, that educational outcomes should never be predictable by any individual's actual or perceived personal characteristics. The Policy also recognizes that equity requires proactive steps to identify and redress implicit biases, practices that have an unjustified disparate impact, and structural and institutional barriers that impede equality of educational or employment opportunities.

For inquiries or complaints about discrimination against MCPS staff *	For inquiries or complaints about discrimination against MCPS students *
Office of Employee Engagement and Labor Relations	Office of School Administration
Department of Compliance and Investigations	Office of School Administration Compliance Unit
850 Hungerford Drive, Room 55	850 Hungerford Drive, Room 162
Rockville, MD 20850	Rockville, MD 20850
240-314-4899	301-279-3444
OCOO-EmployeeEngagement@mcpsmd.org	OSSI-SchoolAdministration@mcpsmd.org

*Inquiries, complaints, or requests for accommodations for students with disabilities also may be directed to the supervisor of the Office of Special Education, Resolution and Compliance Unit, at 301-517-5864. Inquiries regarding accommodations or modifications for staff may be directed to the Office of Employee Engagement and Labor Relations, Department of Compliance and Investigations, at 240-314-4899. In addition, discrimination complaints may be filed with other agencies, such as: the U.S. Equal Employment Opportunity Commission, Baltimore Field Office, City Crescent Bldg., 10 S. Howard Street, Third Floor, Baltimore, MD 21201, 1-800-669-4000, 1-800-669-6820 (TTY); or U.S. Department of Education, Office for Civil Rights, Lyndon Baines Johnson Dept. of Education Bldg., 400 Maryland Avenue, SW, Washington, DC 20202-1100, 1-800-421-3481, 1-800-877-8339 (TDD), OCR@ed.gov, or www2.ed.gov/about/offices/list/ocr/complaintintro.html.

This document is available, upon request, in languages other than English and in an alternate format under the *Americans withDisabilitiesAct*, by contacting the MCPS Public Information Office, at 301-279-3853, 1-800-735-2258 (Maryland Relay), or PIO@mcpsmd.org. Individuals who need sign language interpretation or cued speech transliteration may contact the MCPS Office of Interpreting Services at 240-740-1800, 301-637-2958 (VP) or Interpreting_Services@mcpsmd.org. MCPS also provides equal access to the Boy/Girl Scouts and other designated youth groups.

Montgomery County Public ٨ **SCHOOLS** ROCKVILLE, MARYLAND

Published by the Department of Materials Management for the Office of Curriculum and Instructional Programs Department of Elementary Curriculum & Districtwide Programs Division of Title I and Early Childhood Programs and Services Prekindergarten/Head Start Unit Telephone: 301-230-0676 TTY: 301-230-5462

1290.17 • Editorial, Graphics & Publishing Services • 8.17 • 2K

