



December 29, 2009

Dear Montgomery County Public Schools Employee:

CareFirst BlueCross BlueShield and CareFirst BlueChoice, Inc. (collectively, CareFirst) are committed to providing you with the most current information regarding your healthcare coverage. Please take a moment to read over this important information.

Recently you received your new member identification card for benefits effective January, 2010. Due to an administrative error by CareFirst, the card you received lists an incorrect primary care copayment amount. Enclosed is an updated ID card, reflecting the correct copayment. Please destroy the previous ID card and replace it with the enclosed card.

We sincerely apologize for any confusion or inconvenience this may have caused you. Should you have additional questions about the content of this letter or your ID card, please contact our Member Services department at 877-691-5856.

Sincerely,

A handwritten signature in cursive script that reads "Cindy Chandler".

Cindy Chandler
Senior Director, Enrollment and Billing

MBR2315 (12/09)