

Bookshare: My Password Doesn't Allow Me to Extract Books

Bookshare now requires that you have a *download* password that is different from your *account* password. When you log in, you will use your account password, which is kept secret. When you download a book, you will be prompted to set up a *download* password if you do not already have one that is distinct from your *account* password. The *download* password may be given to students so that they can extract books on their own.

You may be asked to set up a download password if:

- You have never set one up in the past.
- You previously set up a download password that was the same as your account password. This is no longer allowed.

If you are unable to “unzip” or extract books you downloaded in the past, it may be because you downloaded the book prior to changing your download password.

- Set your download password, if you haven't done so already
- Delete the file that you are having trouble with
- Download the book again from Bookshare

How to set up a download password:

1. Log into Bookshare.org
2. Click on My Account (in the task bar)



3. Click on Preferences

My Account

[My Account Home](#) | [My Information](#) | [Volunteering](#) | [Preferences](#) | [My Book History](#)

4. Step 4

5. Scroll down and change your Download Password

Make sure you check the box next to “Change your Download Password,” fill in your password two times, and click Save. Your download password must be different from your account password.

Change your Download Password. ([What is Download Password?](#))

You must specify a Download Password:

Please confirm your Download Password:

Save

NOTE: you are no longer allowed to use a download password that is the same as your account password, even if you don't plan to give students zipped files to extract on their own.

If you still need help downloading and extracting books, see the Quick Guide, "[Downloading Books from Bookshare.org](#)"