

## Purchasing, Upgrading or Replacing Boardmaker CD's in MCPS

June 9, 2010

Boardmaker is picture communication symbol software from DynaVox Mayer-Johnson. They license their software by using CD's. Boardmaker is on every computer in MCPS **but a cd is required to use the software**. At this time we have two versions of Boardmaker in the county.

- Boardmaker Version 5 – Tech Mod 06, 07, & 08
- Boardmaker Plus – Tech Mod 09

Dynavox Mayer-Johnson is no longer manufacturing Boardmaker Version 5 CD's. The following are options for schools to either purchase upgrade or replace a lost or damaged cd.

### Replacing a lost or damaged cd.

***Boardmaker Plus cd is damaged*** – A school would have to pay a **\$75.00** replacement fee and return the damaged cd back to the company.

***Boardmaker Plus cd is lost*** – A school would have to pay a **\$100.00** replacement cd. The school would have to show proof of purchase. If the cd was given to you by the special education office when your school went tech mod please contact Speri Silverman at (301) 657-4959 for the purchase order number.

***Boardmaker Version 5 is damaged*** – Dynavox Mayer-Johnson is no longer manufacturing version 5. A school would have to purchase a new cd. If you return the old damaged cd then a school can pay the upgrade price of **\$129.00 for a Boardmaker Plus cd. Please use the Upgrading Boardmaker Software Form.**

### Purchasing a new cd

If you do not have an old cd to trade in and would like to purchase Boardmaker Plus: Boardmaker Plus is on the special education software bid list for **\$359.00**. Please contact Speri Silverman if you have any purchasing questions at **301-657-4959**.

### Managing your Boardmaker Licenses

All Boardmaker CD's should be cataloged by your school's media specialist. It is best practice to return all Boardmaker CD's to the media center at the end of the school year.

Speri Silverman  
06/10

### **Damaged or Lost Software**

v.6 Boardmaker Software Family products can be replaced if the cd is damaged or lost.

#### **It is damaged**

Please send your cd, **Damaged Replacement Form** – Damaged CD and purchase order to:

**Attention: Damaged CD's**  
**DynaVox-Mayer-Johnson**  
**2100 Wharton Street**  
**Suite 400**  
**Pittsburgh, PA 15203**

#### **Lost CD's**

If current cd is lost and requires replacement, please follow the instructions listed below and use the **Lost Replacement Form**.

#### **1. Provide proof of purchase for the lost product to be replaced.**

- Software Registration Number
- Original P.O.#
- Original Order Number
- Copy of other vendors Purchase Order

#### **2. Include Payment for Lost cd.**

#### **3. Fax/email/mail Replacement Form – Lost cd and purchase order to:**

**DynaVox Mayer-Johnson LLC.**  
**Attn: cd Replacement**  
**2100 Wharton Street**  
**Suite 400**  
**Pittsburgh, PA 15203**

**Fax:** 866-585-6200

**Email:** [mayer-johnson.usa@mayer-johnson.com](mailto:mayer-johnson.usa@mayer-johnson.com)

Speri Silverman  
06/10



# Upgrading Boardmaker Software

Customer Name:	
Role (Spec. Ed. Teacher, SLP, etc)	
Email:	
School/Organization:	
Phone Number:	
Fax Number:	
Bill to Address:	Ship to Address:

Windows Upgrades				
Product #	Description	Price	Quantity	Total
F1MJ330	Any version of Boardmaker Software Family product to Boardmaker Plus! v6	\$129		
F1MJ331	Any version of any Boardmaker Software Family product to Boardmaker with Speaking Dynamically Pro v6	\$449		
F145W6	Boardmaker with Speaking Dynamically Pro v5 to Boardmaker with Speaking Dynamically Pro v6	\$129		
			Subtotal:	

Mac Upgrades				
Product #	Description	Price	Quantity	Total
F1MJ332	Any version of Boardmaker Software Family product to Boardmaker Plus! v6	\$129		
F1MJ333	Any version of any Boardmaker Software Family product to Boardmaker with Speaking Dynamically Pro v6	\$449		
F1MJ2036	Boardmaker with Speaking Dynamically Pro v5 to Boardmaker with Speaking Dynamically Pro v6	\$129		
			Subtotal:	

Window Subtotal	
Mac Subtotal	
Subtotal	
*Sales Tax	
Shipping	NO COST
Grand Total:	

Method of Payment
Check Number _____
P.O.: Please Attach _____
Credit Card:
<input type="checkbox"/> Visa <input type="checkbox"/> Master Card <input type="checkbox"/> Discover <input type="checkbox"/> Am. Express
Credit Card Number _____
Name on CC _____
Expiration Date _____
Three Digit Security Code _____
Signature _____

\*State/County Sales Tax : Rights reserved to charge sales tax in other states, if required by law. Pennsylvania add 7% sales tax.

Make check/money order payable to DynaVox Mayer-Johnson.



# Boardmaker Software Family CD Replace Damaged

If CD requires replacement due to **damage**, please follow the instructions listed below.

1. Send in CD, this form, and check, money order, P.O. or Credit Card payment to:

DynaVox Mayer-Johnson  
 Attn: Replacement CDs  
 2100 Wharton Street  
 Suite 400  
 Pittsburgh, PA 15203

Customer Name:	
Role (Spec. Ed. Teacher, SLP, etc)	
Email:	
School/Organization:	
Phone Number:	
Fax Number:	
Bill to Address:	Ship to Address:

Quantity	Price	Software	v6 Mac	v6 Win
	\$50	Boardmaker	120RPV6	125RPV6
	\$75	Boardmaker Plus	1MJ175RPV6	1MJ100RPV6
	\$100	Boardmaker with Speaking Dynamically Pro	145RPV6	145WRPV6

	<b>Subtotal</b>
<b>NO COST</b>	<b>Shipping</b>
	<b>Tax *</b>
	<b>Grand Total</b>

**Method of Payment**

Check Number \_\_\_\_\_

P.O.: Please Attach \_\_\_\_\_

Credit Card:

Visa  Master Card  Discover  Am. Express

Credit Card Number \_\_\_\_\_

Name on CC \_\_\_\_\_

Expiration Date \_\_\_\_\_

Three Digit Security Code \_\_\_\_\_

Signature \_\_\_\_\_

\*State/County Sales Tax : Rights reserved to charge sales tax in other states, if required by law. Pennsylvania add 7% sales tax.

Make check/money order payable to  
 DynaVox Mayer-Johnson.



# Boardmaker Software Family CD Replace Lost

If current CD was lost and requires replacement, please follow the instructions listed below. Please note we only replace version 6 software.

1. Proof of purchase for the lost product to be replaced. Provide one of the following:  
 Software Registration Number: \_\_\_\_\_ Original P.O.# \_\_\_\_\_  
 Original Order # MJ \_\_\_\_\_ Copy of other vendors Purchase Order

2. Mail this form, and check, money order, P.O. or Credit Card payment to:

DynaVox Mayer-Johnson  
 Attn: Replacement- LOST CD  
 2100 Wharton Street  
 Suite 400  
 Pittsburgh, PA 15203

Customer Name: _____	
Role (Spec. Ed. Teacher, SLP, etc) _____	
Email: _____	
School/Organization: _____	
Phone Number: _____	
Fax Number: _____	
Bill to Address: _____	Ship to Address: _____

Quantity	Price	Software	v6 Mac	v6 Win
	\$75	Boardmaker	<input type="checkbox"/> 120RPv6	<input type="checkbox"/> 125RPv6
	\$100	Boardmaker Plus!	<input type="checkbox"/> 1MJ175RPV6	<input type="checkbox"/> 1MJ100RPV6
	\$125	Boardmaker with Speaking Dynamically Pro	<input type="checkbox"/> 145RPV6	<input type="checkbox"/> 145WRPV6

	<b>Subtotal</b>
<b>NO COST</b>	<b>Shipping</b>
	<b>Tax *</b>
	<b>Grand Total</b>

**Method of Payment**

Check Number \_\_\_\_\_

P.O.: Please Attach \_\_\_\_\_

Credit Card:

Visa  Master Card  Discover  Am. Express

Credit Card Number \_\_\_\_\_

Name on CC \_\_\_\_\_

Expiration Date \_\_\_\_\_

Three Digit Security Code \_\_\_\_\_

Signature \_\_\_\_\_

\*State/County Sales Tax : Rights reserved to charge sales tax in other states, if required by law. Pennsylvania add 7% sales tax.

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